

GOVERNANCE

SOCIAL

ENVIRONMENT

Sustainability Report 2024

marta

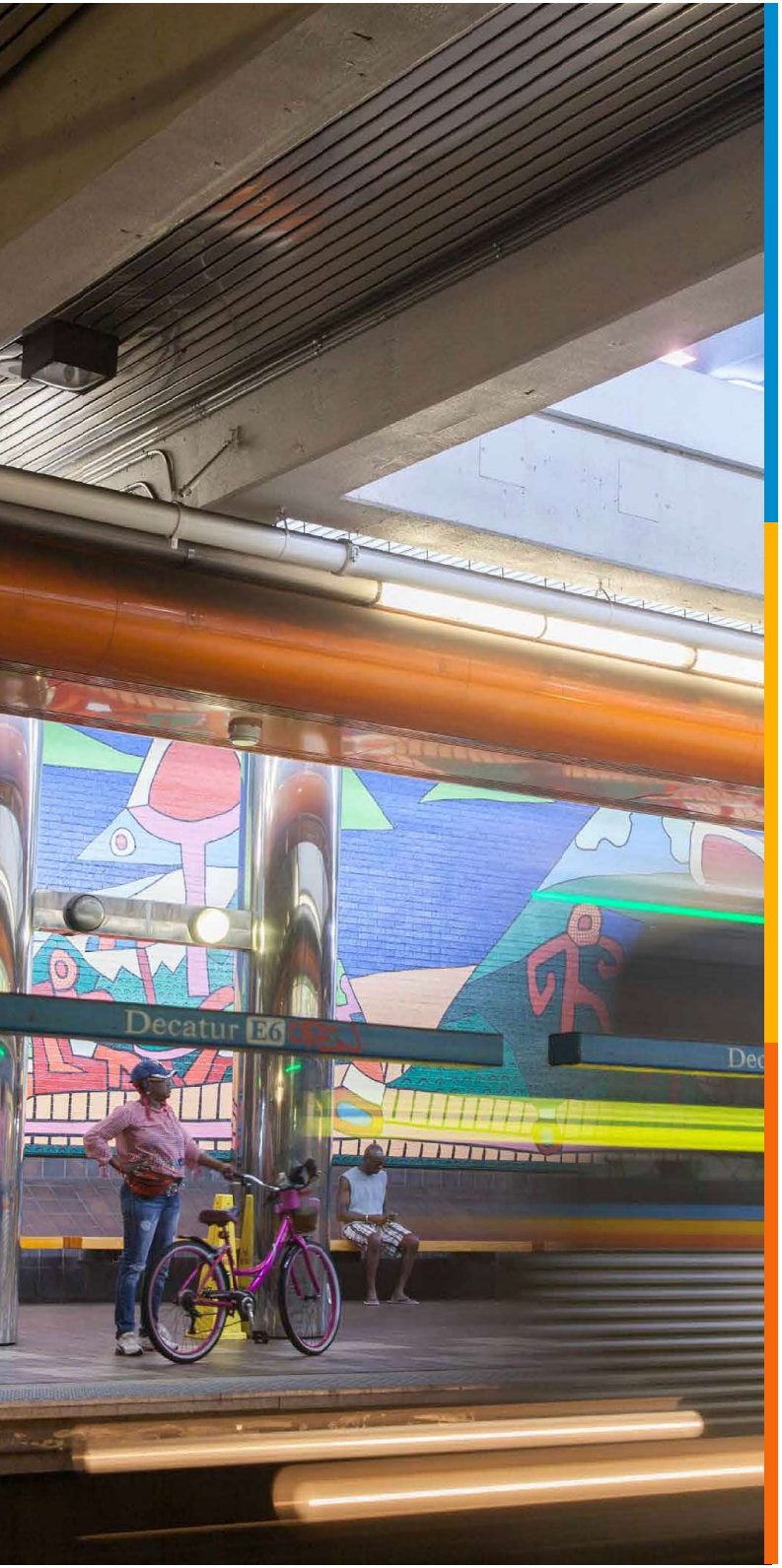


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Overview

Executive Summary

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The Metropolitan Atlanta Rapid Transit Authority (MARTA) continues to advance its sustainability initiatives, focusing on environmental, social, and governance (ESG) aspects. This report outlines MARTA's achievements, strategic goals, and future plans to enhance sustainability across its operations.



Environmental Initiatives

- **Green Bonds:** MARTA issued green bonds totaling $721.5 million to finance sustainable projects, including station rehabilitation and electric bus procurement.
- **Shares of Renewable Natural Gas:** Generated almost $4,000,000 in revenue with our Revenue Shares of Renewable Natural Gas services contract since its inception in July 2022.
- **Energy Service Company (ESCO) Project:** Through an Energy Savings Performance Contract (ESPC), MARTA has realized savings of over $4,000,000 to date.
- **Climate Action and Resilience Plan (CARP):** MARTA has developed a comprehensive plan to address climate challenges, aiming to reduce greenhouse gas emissions by 42% by 2030 and achieve net-zero emissions by 2050.
- **Zero-Emission Fleet Transition:** MARTA is transitioning its bus fleet to 100% zero-emission vehicles by 2040, with milestones including 25% zero-emission buses by 2030.
- **Energy Efficiency:** MARTA's headquarters earned ENERGY STAR certification, and energy-saving measures have resulted in significant cost savings and reduced carbon emissions.
- **Compressed Natural Gas (CNG) Bus Fleet:** MARTA operates one of the largest CNG bus fleets in the Southeast, with significantly fewer emissions compared to diesel.
- **Solar Canopy at Laredo Bus Facility:** A solar canopy installation at the Laredo facility generates renewable energy and supports MARTA's clean energy goals.
- **Electric Vehicle Infrastructure:** MARTA offers free electric vehicle (EV) charging stations at six rail stations (North Springs, Edgewood/ Candler Park, College Park, Lindbergh, H.E. Holmes, and Doraville), the Windward Parkway Park & Ride, and the Laredo Bus Garage employee parking lot. Additionally, MARTA will be installing an EV charging infrastructure to support its growing fleet of electric buses.
- **Environmental Management System (EMS):** MARTA's EMS promotes compliance with environmental regulations and supports continuous improvement in sustainability practices.
- **Water Conservation:** MARTA's water reclamation systems conserve millions of gallons annually, supporting sustainable operations.

Social Initiatives

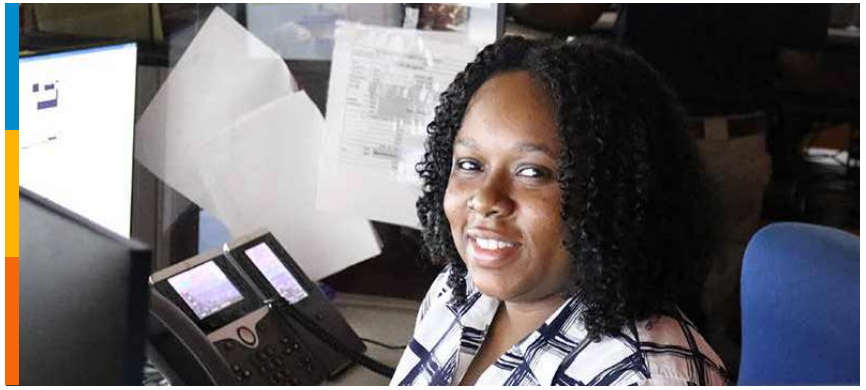
- **Station Rehabilitation Program:** MARTA is modernizing stations to improve accessibility, safety, and aesthetics, enhancing the rider experience.
- **Customer Experience Improvements:** MARTA is enhancing the transit experience through new railcars, zero emission buses, station rehabilitations, and real-time crime centers.
- **Community Engagement:** MARTA actively engages with the community through events, public meetings, and initiatives like the MARTA Market and StationSoccer.
- **Support for the Unhoused:** The MARTA HOPE program provides outreach and services to individuals experiencing homelessness, helping many find permanent housing and reunite with families.
- **Workplace Belonging:** MARTA promotes a diverse and inclusive workplace through Employee Resource Groups (ERGs) and cultural awareness programs.



MARTA HOPE Program



MARTA Customer Experience Day 2024



MARTA police administration

Governance and Reporting

- **Centralized Office:** Established in 2022, the office drives MARTA's sustainability efforts, setting goals and priorities aligned with global standards like the UN Sustainable Development Goals (SDGs).
- **Transparent Reporting:** MARTA commits to regular publication of sustainability metrics and performance indicators, ensuring accountability and continuous improvement.

Vision Forward MARTA's future initiatives include expanding the zero-emission fleet, supporting sustainable event management for the 2026 FIFA World Cup, and enhancing public transit accessibility and reliability. MARTA remains dedicated to innovation, environmental responsibility, and equitable access for all.

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A Message from MARTA's Director of Sustainability

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Our sustainability initiatives are more than just environmental and zero-emission commitments, they are a strategic driver of financial resilience, operational efficiency, and long-term value creation. As climate challenges continue to intensify, resilience against extreme weather events and infrastructure vulnerabilities has become a critical priority. Our Climate Action and Resilience Plan (CARP) is a direct response to these emerging risks, outlining science-based targets and actionable strategies to adapt to changing weather patterns, fortify our operations, and safeguard service continuity during extreme conditions. Through smart investments in renewable energy, electrification, and adaptive infrastructure, we are strengthening our transit network against disruptions while optimizing cost efficiency.

Innovation is at the core of our strategy. By leveraging emerging technologies, global best practices, and data-driven decision-making, MARTA is accelerating its transition to a low-carbon, future-ready transit system. Our commitment to reducing greenhouse gas emissions by 42% by 2030 and achieving net-zero emissions by 2050 is supported by transitioning to a zero-emission fleet, energy-efficient infrastructure, and strategic partnerships that amplify our impact.

Our leadership in sustainable transit directly enhances green bond eligibility, attracting sustainability-driven investors who seek to fund projects such as railcar replacement, station rehabilitation, and electric bus procurement. These investments modernize our infrastructure, reduce emissions, improve transit reliability, and expand accessibility for the communities we serve. By embedding climate resilience and sustainability into our capital improvement strategy, we are ensuring MARTA remains a leader in the future of transit.



Office of Sustainability pictured from left to right: Richard Thomas, Jordan Allen, Sohel Rana at the 2024 Earth Day event

Sustainability is also a matter of fiscal responsibility. By reducing energy consumption, minimizing waste, and investing in durable, climate-resilient infrastructure, we are creating a more cost-effective and financially stable transit system. These efforts enhance MARTA's financial standing and operational efficiency, and position us as a trusted partner for investors, government agencies, and community stakeholders.

As we move forward, our focus remains on expanding sustainability across all aspects of MARTA's operations, deepening our commitment to sustainability principles and practices, and driving meaningful progress toward a more resilient, efficient, and sustainable transit system. The work we do today builds the foundation for a stronger, greener, and more connected future, one that benefits both our riders and the region for generations to come.

Join us in shaping a more resilient future.



Richard Thomas, Director of Sustainability

About This Report


MARTA train along SR-400

Our seventh annual Sustainability Report covers our sustainability initiatives, data, and performance metrics for 2024[1] and has been prepared with reference to elements of the Global Reporting Initiative (GRI) Sustainability Framework.

Our Sustainability Report brings into focus the sustainability topics that are the most relevant to our mandate as a provider of public transit services to the Atlanta Metropolitan Region. These include:



- Reducing the Impact of our Fleet and Rail Service
- Reducing the Impact of our Buildings
- Increasing Ridership through Targeted Initiatives and Service Expansion
- Tracking metrics such as greenhouse gas (GHG) emissions and waste and recycling data



- Improving the Customer Experience in Transit
- Collaboration
- Community Engagement and Events
- Safety and Security
- Elevating Our Community
- Employee Engagement and Training
- Opportunity for All



- Office of Sustainability
- Sustainability-Related Policies and Plans
- Transparent Reporting

For any questions regarding this report and our other sustainability-related disclosures, please contact **sustainability@itsmarta.com.**

1 Our reported sustainability data in this report represent either calendar year (CY) 2024 (January – December 2024) or fiscal year (FY) 2024 (June 2023 – June 2024), depending on the type of sustainability metric.

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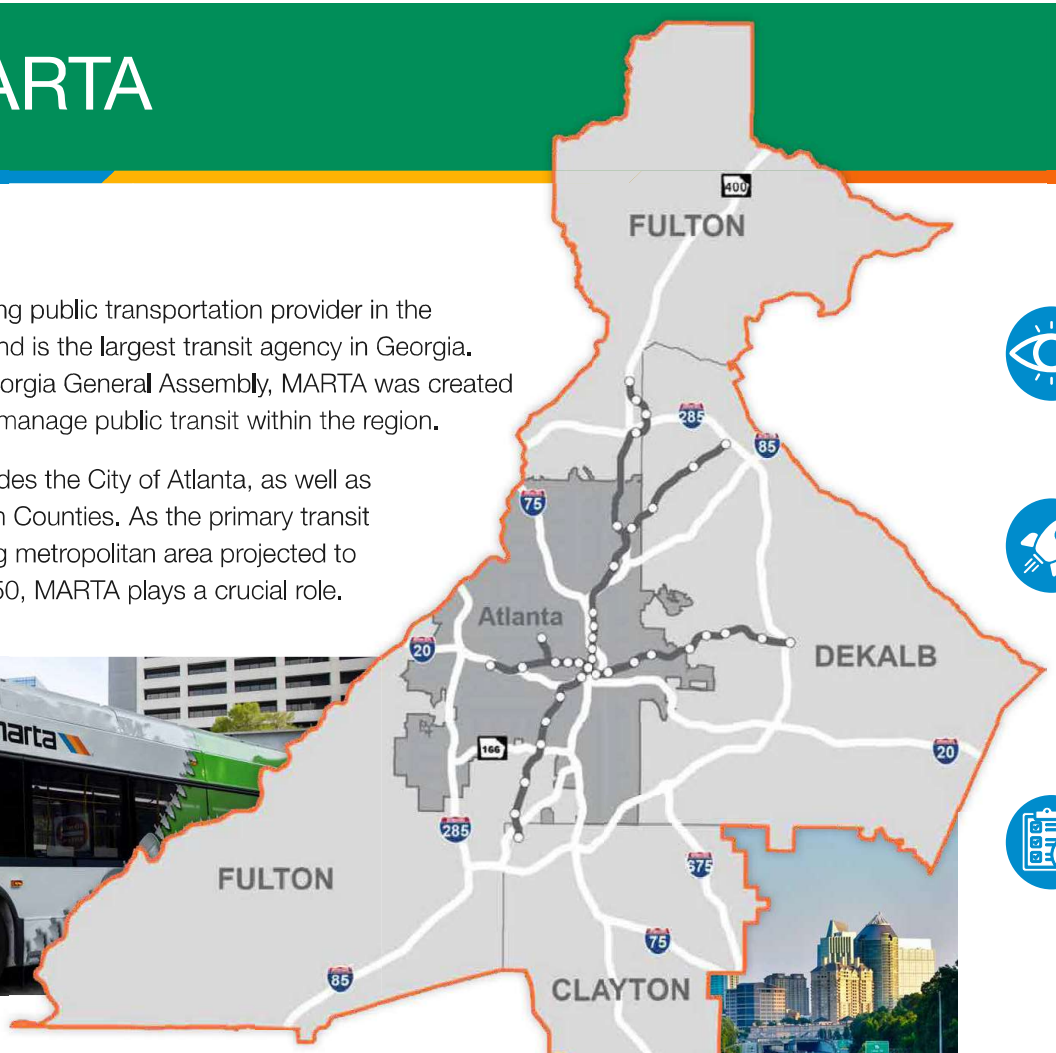
Who We Are

MARTA stands as the leading public transportation provider in the Atlanta Metropolitan Area and is the largest transit agency in Georgia. Founded in 1965 by the Georgia General Assembly, MARTA was created to plan, build, finance, and manage public transit within the region.

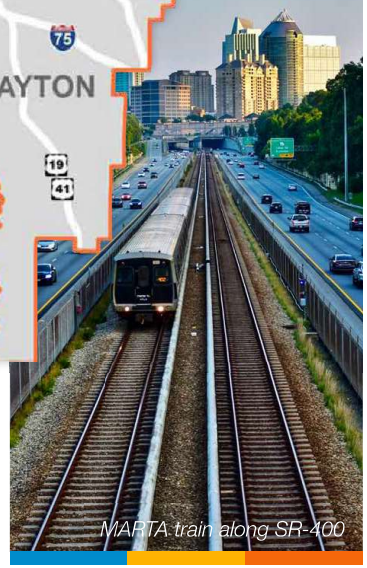
MARTA's service area includes the City of Atlanta, as well as DeKalb, Fulton, and Clayton Counties. As the primary transit agency for a rapidly growing metropolitan area projected to double in population by 2050, MARTA plays a crucial role.



MARTA electric bus



MARTA operates an extensive network of bus routes along highways and local roads across three counties (Clayton, DeKalb, and Fulton) and the City of Atlanta, connecting to a heavy rail transit system with 48 miles of track and 38 train stations. Additionally, MARTA provides Mobility paratransit services and runs the Atlanta Streetcar light rail line. By ridership, MARTA ranks as the 12th-largest transit system in the United States. In fiscal year (FY) 2024, the system's average weekday ridership (including bus, rail, and mobility services) was approximately 203,200 passengers.


MARTA train along SR-400

Our Vision

People taking People where they want to go today and tomorrow.

Our Mission

To advocate for and provide safe, multimodal transit services that advance prosperity, connectivity, and equity for a more livable region.

Our Priorities

1. Every day, we do our part at MARTA to operate a transit system that:
2. Consistently provides excellence in customer service
3. Delivers the capital program with speed and efficiency
4. Strengthens the MARTA brand
5. Demonstrates fiscal responsibility

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Sustainability Framework

Our Sustainability Framework defines our vision, goals, objectives, and action plans for becoming an industry leader in sustainability. The Framework comprises policies, management systems, codes of conduct, charters, and plans that collectively form MARTA's approach to sustainability.

MARTA's Sustainability Framework

Overarching Policy	Sustainability Policy					
Supporting Policies, Management Systems, Codes of Conduct, and Charters	Environmental		Social		Governance	
	Environmental Management Policy	Environmental Management System	*Equal Employment Opportunity Policy Statement*	*Customer Code of Conduct – Ride with Respect*	*Code of Ethics and Standards*	Sustainability Committee Charter
Plans	Sustainability Management Plan	Climate Action and Resilience Plan	Change Management Plan	Zero-Emission Fleet Transition Plan	*Equal Employment Opportunity Plan*	Agency Safety Plan
Upcoming Plans and Guidelines	Design Guideline for Energy and Resource Efficiency		Roadmap to Sustainable Development: Integrating the United Nations Sustainable Development Guidelines		Updated Fleet Transition Plan	

Click on the hyperlinked documents to access them from our website.

2008 Sustainability Policy

MARTA's commitment to sustainability began with the adoption of its first formal Sustainability Policy in 2008. This foundational policy established key objectives that have guided MARTA's environmental efforts for more than a decade, including setting a baseline for environmental performance, reducing MARTA's ecological footprint, promoting sustainable practices, expanding recycling, and driving cost savings through green strategies. The 2008 policy laid the groundwork for a wide range of sustainability initiatives across the Authority, from energy efficiency and water conservation to green building and climate resilience practices.

MARTA's Roadmap to Sustainable Development: Integrating the United Nations Sustainable Development Guidelines

MARTA is dedicated to aligning our strategic initiatives, operations, and services with global standards and goals, such as the United Nations Sustainable Development Goals (UN SDGs). In 2024, MARTA began preparing a guidance document outlining how we can leverage the UN SDGs to guide our projects and initiatives, ensuring sustainability is at the core of our mission.

Additionally, MARTA is preparing a UN SDG training course to accompany the guidance document, which introduces the UN SDGs to MARTA stakeholders and explores how MARTA plans to integrate the UN SDGs across its organization. The training will support the implementation of the UN SDGs through MARTA's planning, project delivery and operations processes.

The UN SDGs, adopted by all United Nations Member States in 2015, provide a comprehensive framework for achieving a sustainable future. These goals address global challenges such as poverty, inequality, climate change, environmental degradation, peace, and justice. In the transportation sector, sustainable transport is crucial for achieving several UN SDGs, particularly those related to economic growth, energy, infrastructure, urban development, climate action, and health.

The guidance document will serve as a roadmap for MARTA's efforts to enhance public transit accessibility, reduce environmental impacts, and promote social inclusion. It will present a framework that will align with MARTA's sustainability and resilience vision, mission, and strategic priorities.

It will also provide a governance structure for MARTA to achieve comprehensive alignment with the UN SDGs through strategic oversight, effective implementation, and continuous monitoring, with a goal of engaging with the UN SDGs throughout our organization.

Transit Industry Sustainability Drivers

American Public Transportation Association (APTA)

MARTA was honored with the APTA Outstanding Public Transportation System Award for remarkable leadership, systemwide excellence, and serving as an exemplary role model for other North American transit agencies. APTA's selection criteria encompassed various aspects, including infrastructure development, technology and innovation, sustainability, equity, customer service, and community engagement. The sustainability component of this award specifically called out MARTA's Reef project where decommissioned railcars were stripped of hazardous materials and deployed into the Atlantic Ocean as part of the Georgia Department of Natural Resources (DNR) Reef Project. Railcars are gradually developing into reef habitats for marine wildlife.

MARTA also serves as a signatory to the APTA Sustainability Commitment. MARTA has proudly maintained the Gold Level for sustainability with APTA since 2021 and has set the goal of achieving Platinum Level.



Deployment of decommissioned railcar



Railcar surrounded by sea life

Timeline of MARTA's Sustainability Initiatives

2009

- Served as a founding signatory to the APTA Sustainability Commitment

2011

- Received a Federal Transit Administration (FTA) grant for Laredo Bus Maintenance Solar Canopy

2012

- Established a sustainability baseline for most of our metrics

2015

- Achieved the APTA Bronze Level
- Updated drinking fountains to have bottle filling systems to reduce plastic bottle usage

2016

- Buckhead Station North Entrance certified as Leadership in Energy and Environmental Design (LEED) Silver

2018

- Achieved the APTA Silver Level
- Published our inaugural Sustainability Report



- Began our Energy Service Company (ESCO) projects for guaranteed energy savings
- Brady Avenue Paratransit Maintenance Facility certified as LEED Silver

2019

- Published our 2019 Sustainability Report
- Secured electric vehicle (EV) bus grant funding



2021

- Achieved the APTA Gold Level
- Awarded an $852,000 grant from U.S. Department of Agriculture to maintain and expand MARTA Fresh Markets
- Saved $62 million through our first green bonds
- Published our 2020 Sustainability Report



2022

- Founded MARTA's Office of Sustainability
- Awarded the "Best Sustainability by a Transportation Company" by Commissioner Echols for the 2022 "Energy Matters Awards"
- Submitted our inaugural CDP Climate Change response
- Published our 2021 Sustainability Report
- Awarded a federal grant for new electric buses and charging infrastructure
- Launched our EV bus service



2023

- Drafted Zero-Emission Fleet Transition Plan, which targets 100% zero-emission bus fleet by 2040
- Collaborated with the Georgia DNR to upcycle 2 retired railcars by sinking them off the coast of Savannah to create artificial reefs as part of the Rails to Reef Project
- Installed solar panels at 300 bus shelters
- Launched a sustainability communications program, including an authority-wide training video and quarterly newsletter

2024 Sustainability Highlights

ENVIRONMENT

- Achieved Energy Star certification for MARTA's Headquarters building.
- Realized savings of $4,845,141 through our ESCO contract with Schneider.
- Completed MARTA's inaugural Vulnerability Study.
- Completed MARTA's Sustainability Management Plan
- Developed MARTA's inaugural Climate Action and Resilience Plan.
- Completed MARTA's inaugural Change Management Plan.
- Added two electric buses to our fleet.
- Continued toward the installation of EV infrastructure for MARTA's battery electric buses at the Hamilton, Laredo, and Clayton County Bus Facilities.





MARTA's green bond issuance of

$721.5 million

was leveraged to finance station rehabilitation projects as well as rail car and bus procurement.

Generated almost

$4,000,000

in revenue with our Revenue Shares of Renewable Natural Gas services contract since its inception in July 2022.

SOCIAL

- Renewed our commitment to complete projects that improve and enhance the customer experience and ensure greater transparency and accountability at MARTA under our refreshed annual Customer Charter.
- Completed the installation of 1,000 new bus stop amenities throughout our service area within 5 years.

> *"We are focused on improving the transit experience for our customers, and that includes making the time spent waiting for the bus more comfortable," said Collie Greenwood, General Manager (GM) and Chief Executive Officer (CEO) of MARTA. "These bus stop amenities are an important investment in the communities we serve, and the result of a commitment we made to our jurisdictional partners and customers 5 years ago."*

- Awarded the Outstanding Public Transportation System Award by APTA.
- Continued to see positive results since the 2022 update of Ride with Respect, our Customer Code of Conduct.
- Recognized by APTA with a Gold Award in Bus Safety Award in for our campaign to incentivize bus operators to identify and report road hazards or unsafe working conditions.

GOVERNANCE

- Submitted our third annual CDP Climate Change response.
- Began development of MARTA's Roadmap to Sustainable Development: Integrating the United Nations Sustainable Development Guidelines.
- Adopted a balanced $1.6 billion budget for FY 2025, marking the 13th consecutive year without a fare increase. The budget allocated $909.2 million for capital projects, including investments in new railcars, buses, station rehabilitation, and fare collection systems.
- Demonstrated strong compliance with federal requirements as the FTA's Triennial Review found MARTA to be an outstanding steward of public funds.

Achieved upgraded bond ratings from AA+ to AAA, from Standard and Poor's and Kroll bond rating agencies. This reflects the Authority's strong financial position and prudent fiscal management.

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ENVIRONMENT

Environment

Reducing the Impact of Our Fleet and Rail Service

Zero-Emission Bus Transition

The transition of MARTA's fleet from conventional fossil fuels, such as diesel and gasoline, to low- or no-carbon fuels is a key component of our sustainability plans, as specifically referenced in our Zero-Emission Fleet Transition Plan. The plan lays out a timeline for transitioning MARTA's bus fleet to 100% zero-emission buses by 2040. Median milestones include transitioning to 25% electric and retiring the diesel fleet by 2030 and using only compressed natural gas (CNG) and zero-emission buses (ZEBs) between 2032 and 2037.

MARTA began to procure ZEBs in 2021 under our 2019 FTA Low or No Emissions Grant (Lo/No Grant) award. MARTA plans to transition our fleet to 100% zero-emission vehicles by 2040 per its vehicle retirement/ replacement schedule. Currently, MARTA only has specific plans to procure battery-electric buses (BEBs), for our zero-emission vehicle fleet. However, MARTA is committed to remaining nimble and could adopt additional zero-emissions technologies for our fleet as they become commercially available, including fuel cell electric buses and hydrogen fueling infrastructure.



MARTA electric bus

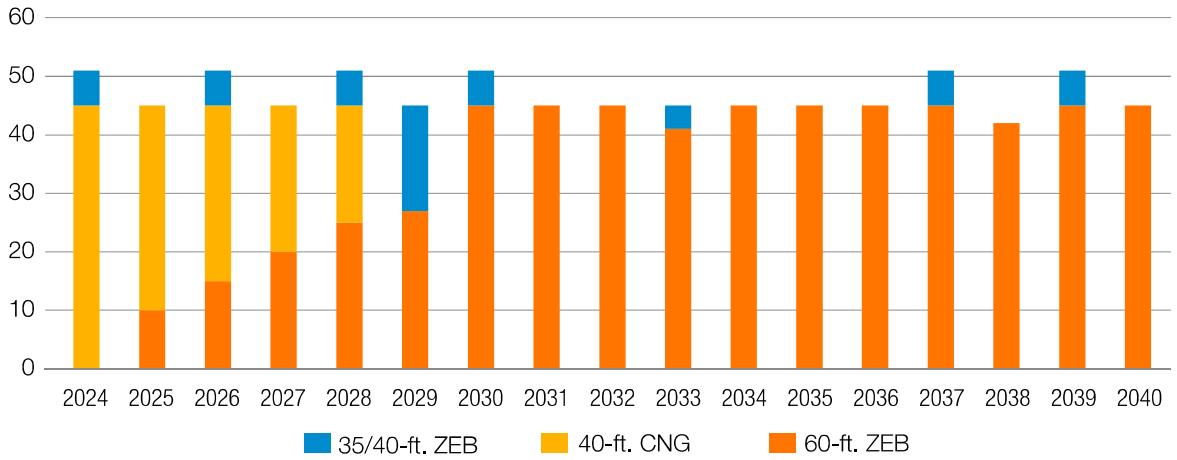
MARTA plans to transition our fleet to

100%

zero-emission vehicles by 2040

To progress the growth of the electric bus fleet, in 2022, MARTA received a federal funding boost with the award of a $19.3 million Lo/No Grant. These funds will be used to purchase 25 additional electric buses and charging infrastructure. These buses and charging stations, which will be housed at MARTA's Perry Bus Garage, will service multiple bus routes in west Atlanta, many in disadvantaged communities, and connect to rail stations on both the East/West and North/South lines.

Projected Bus Procurement Schedule



MARTA received a federal funding boost with the award of a

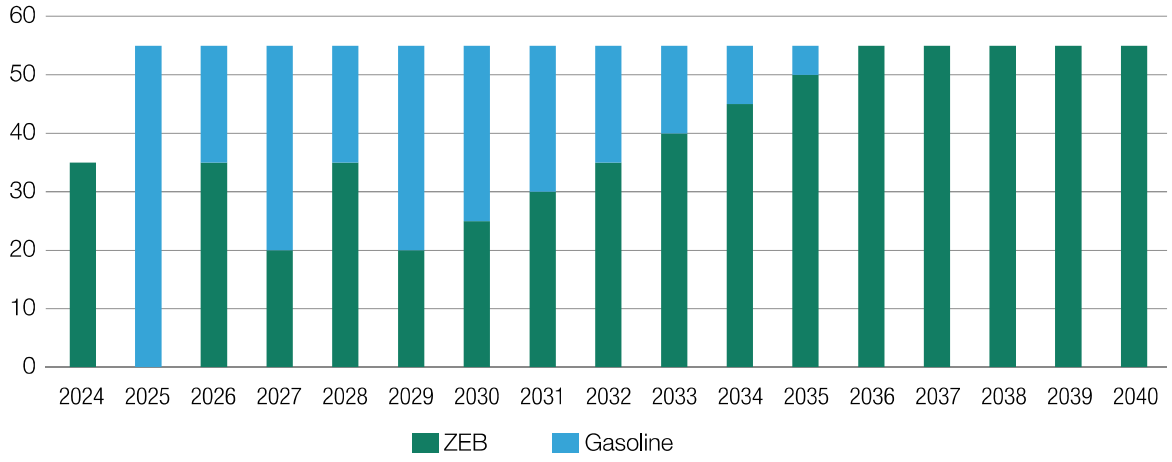
$19.3 million

Lo/No Grant



MARTA mobility van

Projected Mobility Van Procurement Schedule





MARTA electric bus

we have achieved a

17%

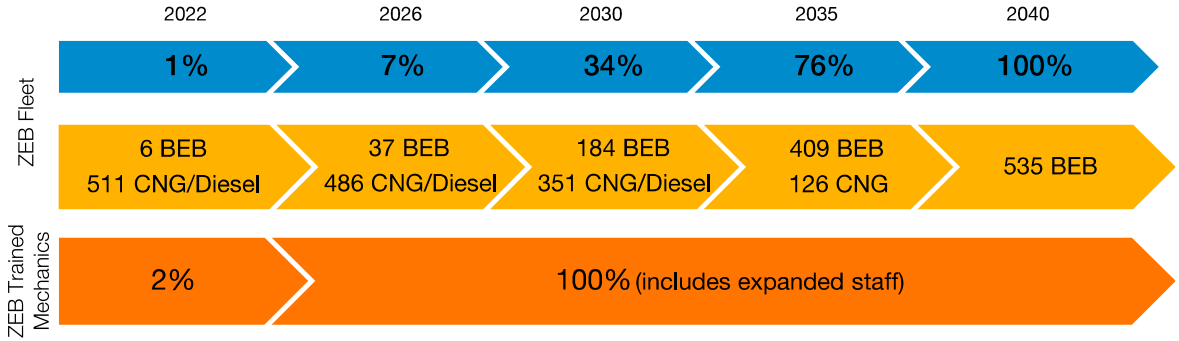
increase in overall fuel efficiency from 2012

Fleet Transition Progress

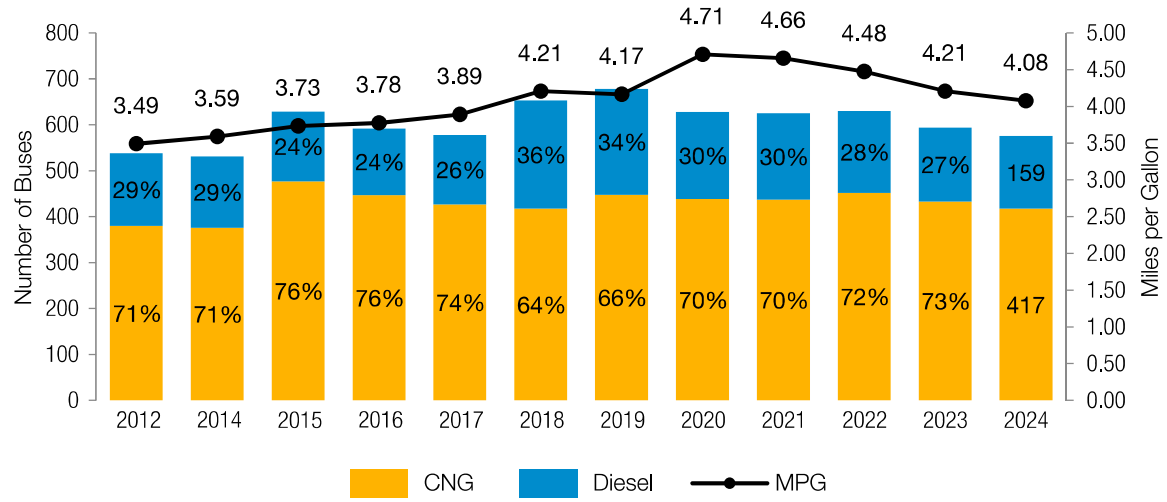
As of 2024, the Authority's active bus fleet consisted of 527 buses: 155 diesel, 362 CNG, 6 BEBs, and 4 electric bus rapid transit (BRT) buses. Additionally, MARTA's non-revenue fleet contains 23 electric or hybrid vehicles. The average age of the fleet was 5 years.

As of 2024, we have achieved a 17% increase in overall fuel efficiency (in terms of miles per gallon) for our bus fleet compared to 2012.

ZEB Fleet & Mechanic Transition Plan



Fuel efficiency of MARTA's bus fleet



Revenue Shares of Renewable Natural Gas Services Contract

The goal of MARTA's renewable natural gas (RNG) program is to reduce energy costs and GHG emissions by generating revenues through renewable energy credits, while still maintaining the highest possible degree of reliability and quality of natural gas.

Instead of buying regular CNG (fossil-based), MARTA can buy credits for RNG, leveraged from the US Environmental Protection Agency's (EPA's) Renewable Identification Number (RIN) program for biofuels. This program has generated close to $4,000,000 in revenue for MARTA since its inception in July 2022.

Even though the gas looks the same at the pump, it's about where the gas comes from that makes it renewable.

How RNG Becomes CNG for MARTA's Buses:

- RNG is produced and cleaned somewhere else (e.g., a landfill, dairy farm, or wastewater plant).
- That RNG is injected into the natural gas pipeline system.
- MARTA buys RNG through a contract.
- The RNG can then be compressed into CNG—just like regular natural gas.
- That CNG is used to fuel vehicles, like MARTA's natural gas buses.
- The actual gas MARTA pumps into our buses at our fueling stations could be a mix of fossil gas and RNG. However, because of the contract, MARTA gets credit as if we used RNG, and can earn money from clean fuel credits.

Coming Soon! Our New and More Energy Efficient Heavy-Rail Fleet

MARTA is set to introduce a new fleet of trains that will consist of 56 four-car trains that are state-of-the-art in technology and functional design. These cars will undergo testing and be deployed for revenue service in 2025.

The interior of the new railcars features an open gangway so riders can move freely between cars, seating options facing forward and inward, and state-of-the-art technology such as charging stations and digital system maps and service information. The exterior features a lighted "smile" on the front of the train that denotes the color of the rail line; Red, Gold, Green, or Blue, so riders will know from a distance that their train is approaching.

MARTA's new rail fleet is designed for significantly improved energy efficiency and operational performance. Compared to the legacy trains, the new vehicles are expected to be up to 80% more energy efficient, thanks to advanced traction motors and converters that are roughly 50% more efficient. Instead of losing energy through heat as in the past, the new trains feature i braking systems that can recover 60% to 70% of braking energy, successfully feeding that energy back into the system about 90% of the time.



New rail car

Reducing the Impact of Our Buildings

ENERGY STAR Certification

MARTA is proud to announce that our headquarters building, located on Piedmont Road in Atlanta, has earned the prestigious ENERGY STAR® Certification from the EPA. This national recognition is awarded only to commercial buildings that achieve an ENERGY STAR score of 75 or higher, indicating top-tier energy performance. With a verified ENERGY STAR score of 81, the MARTA headquarters ranks in the top 19% of similar buildings nationwide in terms of energy efficiency. This achievement was made possible through the implementation of advanced energy-saving technologies, including light-emitting diode (LED) lighting, upgraded heating, ventilation, and air conditioning (HVAC) systems, dedicated outside air systems, variable frequency drives, and magnetic bearing chillers.

ESCO Contract and Upgrades

Since 2017, MARTA has partnered with Schneider Electric through an ESCO contract to enhance our energy efficiency and reduce carbon emissions. Schneider Electric has installed the required equipment, provided a performance guarantee, and defined the terms for any upfront or ongoing payments, which are designed to be less than the financial savings generated by the project.

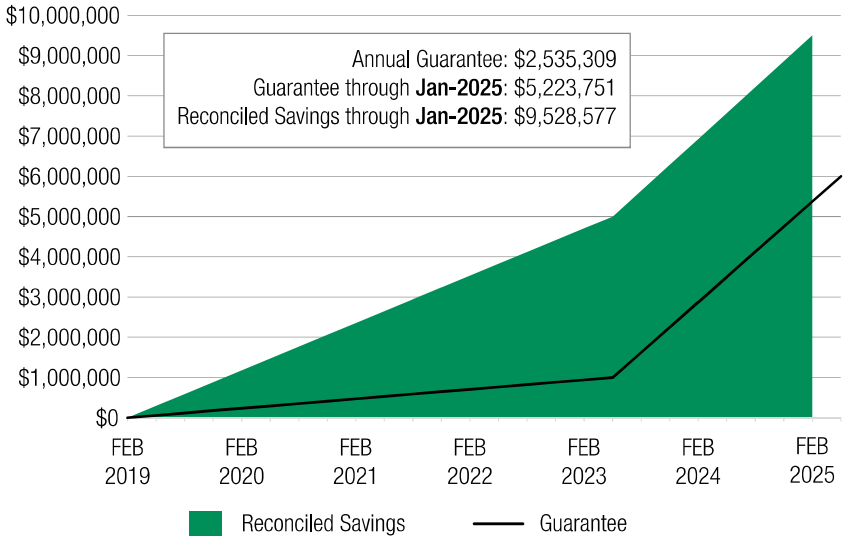


Energy efficient lighting upgrades

Key statistics from the ESCO contract:

- Guaranteed $54 million in avoided costs realized over a 17-Year Guarantee starting in 2019.
- Installation of energy efficiency upgrades, LED lighting replacements, HVAC upgrades, building automation systems, and more.
- As of January 2025, MARTA has achieved approximately $9 million in installed savings (more than double the guaranteed savings), over 22,000,000 kilowatt hours (kWh) in reduced energy consumption, and a decrease of more than 15,000 tons of carbon dioxide equivalent (CO_2e) to date.

Total ESCO Project Savings to Date (January 2025)



MARTA has achieved approximately

$9 million

in installed savings

Environmental Management System

MARTA continues to enhance environmental quality in the Atlanta region through proactive sustainability initiatives. In 2017, MARTA achieved International Organization for Standardization (ISO) 14001:2015 multi-site certification for its environmental management system (EMS), covering bus and rail maintenance facilities and administrative buildings.

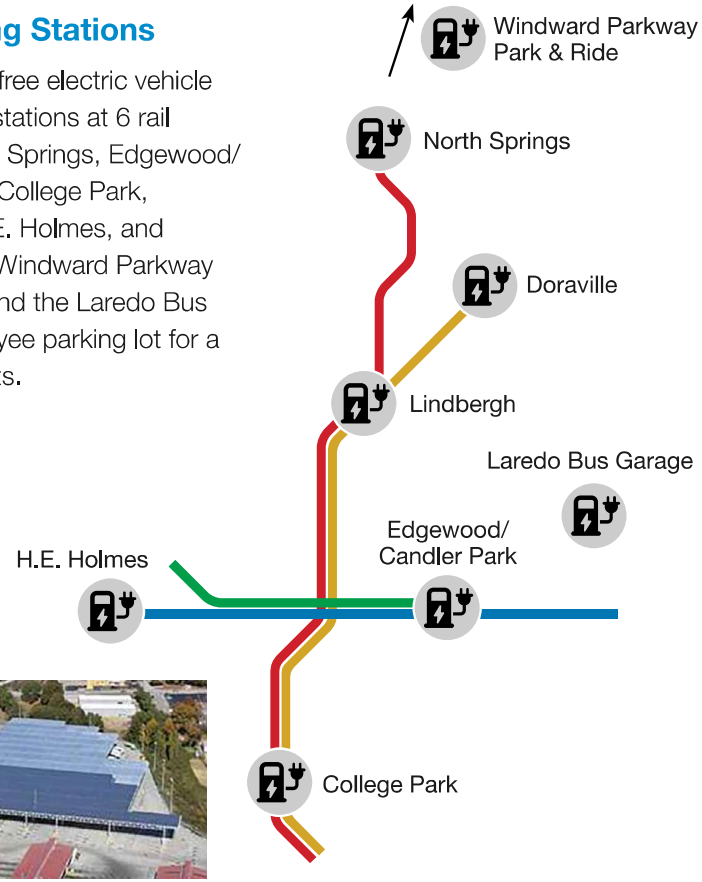
By 2023, this certification expanded to 11 facilities, including Browns Mill and Hamilton Bus Facilities.



ISO 14001 provides a globally recognized framework for minimizing environmental impact, complying with legal requirements, and improving performance across areas like resource use, waste management, and stakeholder engagement. MARTA's ongoing certification has also supported the issuance of green bonds at lower interest rates, delivering financial savings while advancing sustainability goals.

EV Charging Stations

MARTA offers free electric vehicle (EV) charging stations at 6 rail stations (North Springs, Edgewood/ Candler Park, College Park, Lindbergh, H.E. Holmes, and Doraville), the Windward Parkway Park & Ride, and the Laredo Bus Garage employee parking lot for a total of 60 ports.



Laredo parking solar panels



Laredo maintenance facility

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MARTA articulated bus

Metrics

MARTA's environmental initiatives aim to have a measurable net positive impact on the environment. The data we collect allows us to track whether we are reducing natural resource dependencies and GHG emissions, improving energy and water efficiency, and decreasing operational waste. MARTA has seen a reduction in Scope 1 and 2 emissions by approximately 24% from 2012 levels.

Yearly Trends in our Environmental Metrics

Metric	2012 (Baseline)	2022	2023	2024
GHG Emissions (lbs CO_2e per VRM)	9.57	6.48	6.97	6.51
Energy (kBtu per VRM)	27.72	24.45	23.03	23.40
Water (gallons per VRM)	0.71	0.48	0.52	0.44

CO_2e = carbon dioxide equivalent
kBtu = thousand British Thermal Units
lbs = pounds
VRM = Vehicle Revenue Mile

MARTA has seen a reduction in Scope 1 and 2 emissions by approximately

24% from 2012 levels

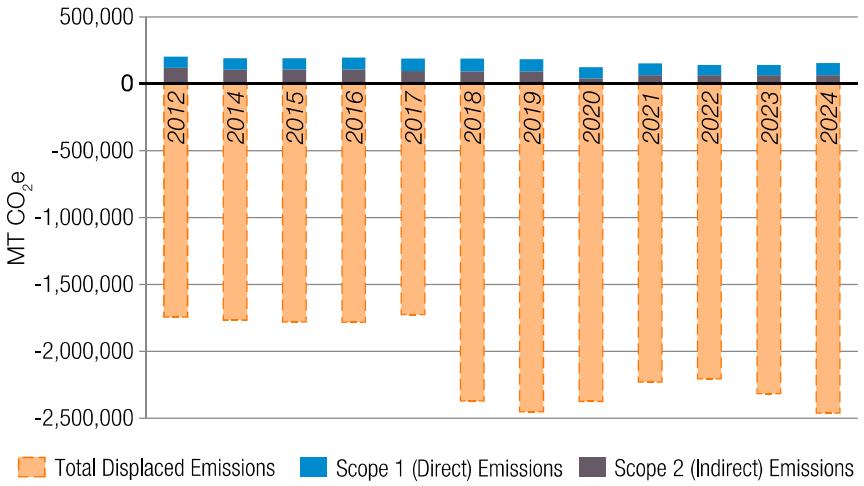
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GHG Emissions

GHG Inventory, Emissions Displaced, and GHG Intensity

MARTA's GHG inventory includes emissions from revenue and non-revenue mobile sources, as well as stationary emissions from facilities and offices. In 2024, MARTA's services in the Atlanta region resulted in 154,189 metric tons (MT) CO_2e emissions; however, given MARTA's influence on the mode shift from individual vehicles to mass transit as well as land use effect on the Atlanta region, MARTA displaced 2,461,264 MT CO_2e. As such, MARTA has had an overall net positive impact on the Atlanta region by decreasing regional transportation-related emissions by more than 2 million MT CO_2e.

Overview of Emissions and Displaced Emissions by MARTA 2012–2024



MARTA displaced

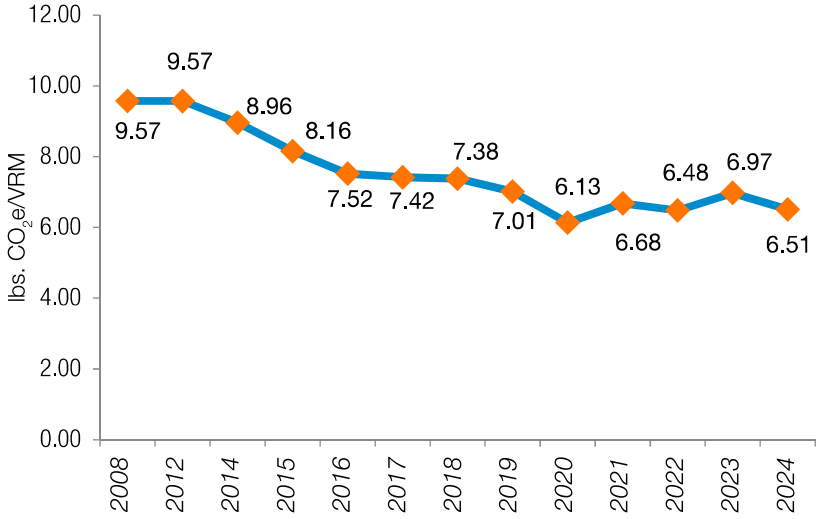
2,461,264

MT CO_2e

Over time, MARTA has become more efficient with decreased emissions by VRM.

Vehicle Revenue Miles (VRM) is one of the performance metrics used to normalize MARTA's GHG emission intensity. GHG intensity based on VRM represents how GHG emissions change when considering factors such as MARTA's continuation of service during the COVID-19 pandemic and expansion of transit services over time. MARTA's overall GHG per VRM slightly decreased from 2023 to 2024 by 6.7% and decreased from 2012 to 2023 by 32%. This shows that over time, MARTA has become more efficient with decreased emissions and increased VRM.

Change in CO_2e Emission Intensity 2008–2024 (Scope 1 and 2)



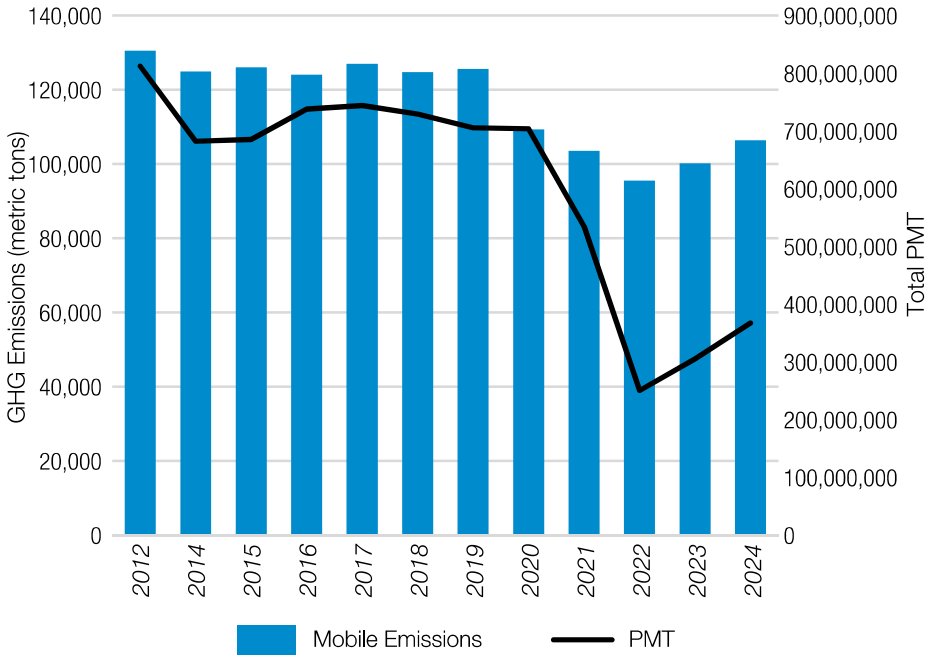


MARTA Chamblee Station

Revenue Service Mobile Emissions

The majority of MARTA's GHG emissions are a result of moving riders around Atlanta (i.e., revenue service). In calendar year (CY) 2024, GHG emissions from buses, heavy rail, streetcars, and paratransit accounted for almost 70% of all emissions. GHGs from MARTA's revenue service and ridership only (represented by Passenger Miles Traveled, or PMT) have similar trends over time. As seen below, when MARTA's ridership began declining in 2020 to 2022, emissions followed a similar path. This trend can also be seen with an increase in PMT from 2022 to 2024 being followed by GHG emissions.

GHG Emissions from MARTA's Mobile Revenue Service and PMT 2012–2024



In 2024, MARTA's sales tax revenues reached an all-time high of $721.5 million, more than doubling from FYs 2014 to 2024.

Green Bonds to Reduce GHG Emissions

In 2024, MARTA issued two series of green bonds to support infrastructure and sustainability projects. These green bonds have been certified independently to confirm that any financed projects will advance MARTA's goals to reduce harmful GHG emissions and provide access to clean transportation.

The Green Bonds Series 2024A and 2025B that MARTA has issued are taxable bonds that are certified by Kestrel, an independent verifier, confirming that the financed projects advance MARTA's goals to reduce harmful GHG emissions and provide access to clean transportation. As part of this arrangement, MARTA continues to annually disclose GHGs, waste, and recycling metrics by posting these to the Municipal Securities Rulemaking Board's Electronic Municipal Market Access (EMMA) system.

Water Diversion Program Expansion

MARTA captures and reuses a significant portion of the water consumed in its daily operations. This includes the 200 gallons used to wash a single bus and the 1,500 gallons used to wash a 6-car train. Thanks to its water reclamation system, MARTA conserves millions of gallons of water annually—water that would otherwise come from the region's potable supply.

MARTA also engages in the City of Atlanta's Diverted Water Program, which offers a discount for MARTA's water service. MARTA has saved over $750,000 since the program began in 2014.

Armour Yard, Avondale, Brady, Laredo, and the South Yard maintenance facility reclaim almost 100% of the water they use to wash buses, railcars, and paratransit vehicles.



Bus wash water reuse facility

Material Recycling and Reuse

Since 2012, MARTA has recycled more than 10,000 tons of materials—including scrap metal, paper, cardboard, batteries, tires, used oil, electronic waste, lamps, halon, and more—through partnerships with local vendors across the Atlanta region. Through these ongoing recycling and reuse efforts, MARTA diverts 20% to 30% of its total waste from landfills each year, significantly reducing its environmental footprint.

Elevator and Escalator Rehabilitation Program

In 2017, MARTA began rehabilitation of 111 elevators and 116 escalators in 38 stations. The purpose of this extensive project is to reduce the downtime of equipment, increase energy efficiency, enhance resiliency, and improve safety features, making MARTA more accessible for all riders. Since the inception of this project, Since the inception of this project, 102 of MARTA's 111 elevators and 86 of the 116 escalators have been modernized. This rehabilitation program has resulted in over 302 tons of metal being recycled since 2020. MARTA is committed to modernizing the remaining vertical transportation equipment by FY 2027.

Waste and Recycling Metrics

Metric	2012 (Baseline)	2022	2023	2024
Waste (lbs per VRM)	0.12	0.11	0.13	0.10
Trash (tons)	2,100	1,849	1,874	2,122
Recycling (tons)	693	666	1,238	608

302 tons

of metal being recycled since 2020

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SOCIAL



Social

MARTA's social programs are designed to strengthen the communities we serve—where our employees live, work, and travel—while enhancing the experience for both riders and staff. From upgrading stations and stops to better meet community needs, to reducing adverse impacts and ensuring equitable distribution of amenities, our initiatives are centered on promoting environmental justice and advancing social equity throughout our service area.

Improving the Transit Experience for Customers

Customer Charter

On November 1, 2024, MARTA General Manager and CEO Collie Greenwood released a list of customer commitments MARTA is making to improve the overall experience for current and future riders. MARTA will work to complete 8 key initiatives in 2025:

4 New Parking Payment Systems Installed: The newly integrated system will provide several improvements, including new entry and exit gate ticket dispensers, payment machines, and license plate recognition cameras.

Clean Sweep: MARTA will unveil partnerships with local community groups to reduce litter and improve station cleanliness.

14 Zero-Emission Electric Buses: New electric buses will produce zero tailpipe emissions and operate quietly, improving the customer experience.

Indian Creek Station Rehabilitation: MARTA will complete the renovation of Indian Creek Station as part of its $1 billion Station Rehabilitation Program.



New Trip Planner: Enhanced trip planner technology will launch on the MARTA website, incorporating real-time arrival data to make trip planning easier.

Real-Time Crime Center: MARTA Police will establish a full-time crime center with enhanced technology and integrated closed-circuit television (CCTV) cameras to improve rider safety.

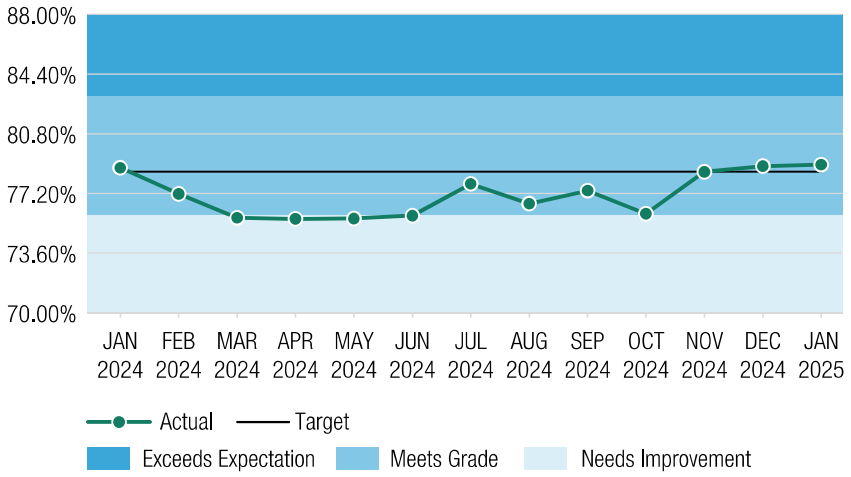
Debut of New Modern Railcars: The first state-of-the-art CQ400 rail cars will go into service, taking MARTA into the future, and providing a cleaner, safer ride for customers.

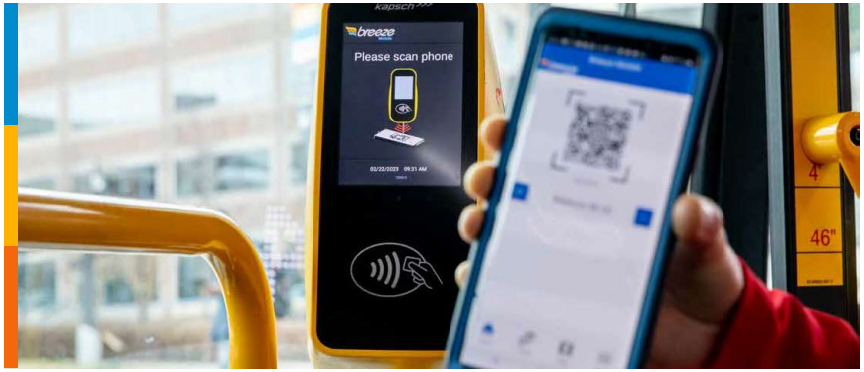
Improved Rail Service: MARTA will increase rail frequency on weekdays to every 10 minutes during peak hours, and every 12 minutes during midday hours.

Bus On-Time Performance

We work hard every day to get our riders where they need to be on time! That's why we use our Bus On-Time Performance metrics to help us keep track of what we're doing right—along with where we have room to improve. Departures are considered on time if made between 0 and 5 minutes after the scheduled departure times. Our bus on-time performance was 78.93% in January 2025, which met the target of 78.5% or higher. We look forward to reporting on our performance against this target in our next sustainability report.

MARTA On-Time Bus Performance





Automated fare collection system

Fare Payment Upgrades

MARTA is enhancing the transit experience across Atlanta through the launch of the Automated Fare Collection System (AFC) 2.0, a modernized fare collection system. Developed in partnership with Innovations in Transportation, Inc. (INIT), AFC 2.0 introduces a seamless, contactless payment system that works across buses, heavy rail, and light rail. Riders will be able to pay using mobile tickets, credit/debit cards, and mobile wallets via over 1,800 validators and at faregates throughout the system. The initiative also includes over 275 Americans with Disabilities Act (ADA)-compliant ticket vending machines that support both digital and cash transactions, ensuring accessibility and convenience.. Set to launch early 2026, AFC 2.0 will improve service, streamline operations, and deliver a faster, smarter, and more inclusive transit experience.

NextGen Bus Network

MARTA is undertaking a major overhaul of its bus network with the NextGen Bus Network, aiming to deliver a smarter, faster, and more efficient transit system. This ambitious redesign will reshape MARTA bus services to better meet the demands of the rapidly expanding metro area.

The initial draft network was developed through an intensive workshop process that included MARTA and local government and Authority stakeholders. The proposed network was shared with the public beginning in December 2024, inviting community input to fine-tune the plan. The feedback gathered will be crucial in finalizing the NextGen Bus Network, which is set to be implemented in late 2025. MARTA's vision for this project is to create a more intelligent, swift, and superior bus system that caters to the evolving needs of our region.

The NextGen Bus Network will triple the number of residents with access to frequent service (buses at least every 15 minutes).

Increasing Ridership through Targeted Initiatives and Service Expansion

As a public transit service provider, we have a unique opportunity to use our position within the community to drive initiatives that we believe could help to effect wide-scale changes in how people think about the intersection between transportation, social well-being, and environmental sustainability. Examples of this include the BRT project and *PARK(ing) Day*.

Bus Rapid Transit

What is BRT?

This transit system offers a light rail–like experience by incorporating several key features designed to improve speed, efficiency, and accessibility. Dedicated bus lanes help reduce delays from traffic congestion, while traffic signal prioritization minimizes red light wait times. Enhanced stations feature level boarding platforms for improved accessibility, and real-time arrival information is provided through digital displays. Off-board fare collection streamlines the boarding process, and high-capacity articulated buses accommodate more passengers. Additionally, pedestrian infrastructure upgrades promote safer and more accessible crossings for all users.

MARTA added two new electric BRT buses to our fleet in 2024.

Summerhill BRT, now known as MARTA *Rapid* A-Line, will provide a 5-mile roundtrip route that connects Downtown Atlanta to the Capitol Gateway, Summerhill, Peoplestown, and the Atlanta BeltLine with fast, frequent, premium transit service. Connections to MARTA's heavy rail system will be provided at Five Points, Georgia State, and Garnett Stations. The project is funded through a federal Transportation Investment Generating Economic Recovery (TIGER) Grant and the More MARTA Program with the City of Atlanta. Construction will be completed after 2025 with revenue service beginning thereafter.

Currently 3 other BRT projects are in the planning stage including MARTA *Rapid* Campbellton Corridor, which will connect Greenbriar Mall to Oakland City Station, MARTA *Rapid* Southlake, which will be Clayton County's first high-capacity BRT, and MARTA *Rapid* SR 54, which will span a 25-mile route and improve connectivity to destinations such as Southlake Mall, Clayton State University, and many others.



Summerhill BRT rendering



Five Points Station rendering

Reimagining Five Points

This project will revitalize Five Points Station into a vibrant city center with improved transit connectivity, increased safety, and enhanced customer amenities. The transformation includes:

- A new, light-filled canopy
- A more centralized bus hub
- Reconnecting Broad Street for pedestrians
- Additional improvements featuring community spaces, public art, and urban agriculture

2022 — Public Launch

2022-2024 — Planning and Design

2022-2025 — Concept Development and Public Engagement

2025 — Construction Begins

PARK(ing) Day—September 20, 2024

MARTA, along with Midtown Alliance and King of Pops, were proud participants of PARK(ing) Day, hosted by Georgia Tech's Student Planning Association. The Student Planning Association transformed parking spaces into vibrant, community-driven pockets of creativity with music, art, and interactive fun—right next to Tech Square! PARK(ing) Day is a worldwide event deprioritizing cars and focusing on creating public space and activities for people. PARK(ing) Day aligns with MARTA's mission to provide safe, multimodal transit services that promote prosperity, connectivity, and equity for a more livable region.

Collaboration

MARTA collaborates with partnering agencies such as the Atlanta Regional Commission (ARC) and the Atlanta-region Transit Link Authority (ATL), through the creation of reports such as the Annual Report & Audit (ARA), the Fast Forward, formally known as the Atlanta Regional Transportation Plan (ARTP), the Metropolitan Transit Plan (MTP), Sandy Springs, the University of Georgia, the Livable Centers Initiative (LCI), and Perimeter. These partnerships allow us to share best practices and collaborate on projects that improve the transportation system.

Sandy Springs–LCI–Perimeter

We've been working with Sandy Springs, the LCI, and Perimeter to develop a realistic and inspirational concept for transit-oriented development (TOD) at the North Springs Station site as well as recommending a safer, more multimodal design concept for Peachtree Dunwoody Road. One of our goals is to provide comfortable places for people to walk, bike, and ride transit. Ultimately, we hope to design usable green spaces and enhance natural assets to address space needs at Sandy Springs Park.



Sandy Springs Station

University of Georgia Green Space Analysis Report

The MARTA Green Space Analysis Report, developed in partnership with the University of Georgia, assessed green spaces at 8 MARTA rail stations. Findings showed that over 53% of riders were unaware of existing green areas, highlighting gaps in visibility, accessibility, and biodiversity. The report recommends enhancing greenery, signage, and maintenance to improve rider satisfaction, safety, and sustainability. This collaboration supports MARTA's commitment to creating greener, more resilient transit spaces.

Riders' Advisory Council

In 2020, MARTA formed the next Riders' Advisory Council (RAC), an all-volunteer body dedicated to helping improve the transit experience for customers.

Overseen by MARTA's Chief Customer Experience Officer, the 25-member council is composed of people drawn from MARTA's service area. RAC members serve for 2 years; MARTA employees, contractors, and elected officials are ineligible.

RAC members were selected after an open application process based on criteria, including ridership habits, commuting experiences, and community involvement. The RAC's composition intentionally reflects the demographic diversity of the region's fast-growing population.

> *The Riders' Advisory Council provides us with vital feedback to help us improve our service and overall customer experience. By sharing their real-world experiences with us, they will help us improve our service and connect us more closely to the communities we serve.*
>
> ~ MARTA GM and CEO Collie Greenwood

Community Engagement and Events

Public Meetings

By actively involving community members in decision-making processes, MARTA can better understand and address the unique needs and concerns of different neighborhoods. MARTA held several engagement events in 2024 including the Southlake open house in Clayton County and the Indian Creek Station open house in DeKalb County. MARTA used these meetings to gather feedback from the community on the county's first bus rapid transit project and the TOD Master Plan for the Indian Creek Station. Additionally, public meetings were held for the I-285 Express Lanes Transit Study. Meetings offered commuters and residents the chance to learn and share their opinions about proposed transit services along the northern arc of I-285, one of the busiest corridors in Georgia.



One of MARTA's civil rights buses

Honoring Atlanta Civil Rights Icons

MARTA proudly unveiled a special bus dedicated to the late Civil Rights icon and public transit advocate, Congressman John Lewis.

Congressman Lewis, one of the original Freedom Riders, fought to desegregate the interstate bus system and was a tireless advocate for MARTA. Alongside his wife, Lillian Miles, he recognized the crucial role public transportation plays in providing opportunities for all. Congressman Lewis was also a staunch advocate for voting rights. In 1965, he helped organize voter registration efforts in Selma and was present when President Lyndon Johnson signed the Voting Rights Act into law. His dedication to advancing voting rights continued throughout his political career until his passing in 2020.



Buses honoring civil rights leaders

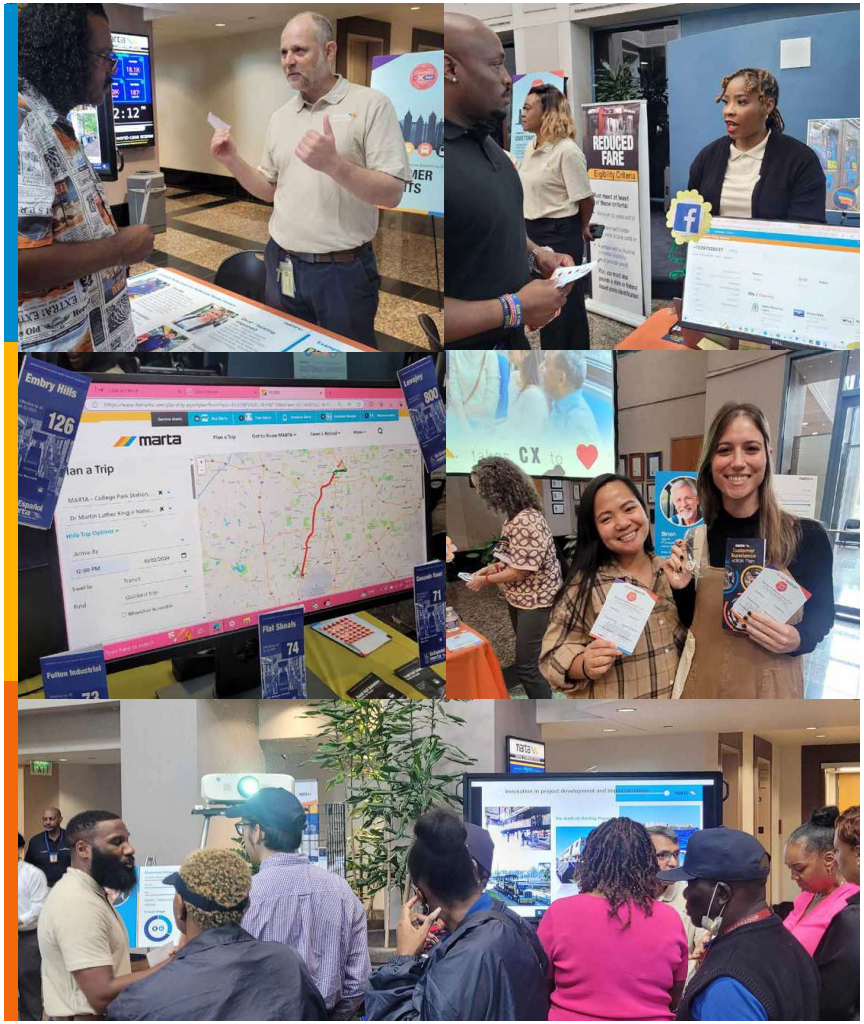
On MARTA's 30th anniversary, Congressman Lewis remarked, "MARTA is a shining example of what can be done. We wouldn't be the capital of the American South if we hadn't had MARTA." The bus was unveiled at College Park Station on Thursday, September 12, 2024, followed by a nonpartisan voter registration drive conducted by Fulton and Clayton County Offices of Registration and Elections.

The bus honoring Congressman Lewis is part of a series of special buses celebrating Atlanta Civil Rights icons. MARTA also unveiled buses dedicated to Dr. Martin Luther King Jr. and Coretta Scott King, longtime MARTA board member Juanita Jones Abernathy, Rev. Dr. Joseph E. Lowery and Evelyn Gibson Lowery, and Ambassador Andrew Young.

> "As part of our yearlong celebration of Black history, we want to recognize the profound contributions of Congressman Lewis who championed public transit and MARTA, and fought for voters' rights his entire life," said MARTA General Manager and CEO Collie Greenwood. "MARTA history is Black history."

Customer Experience Day

For Customer Experience (CX) Day in 2024, MARTA's Customer Experience & Strategy team unveiled one of our latest innovations: real-time screens that provide customers with up-to-the-minute information! In the future with these new digital upgrades, riders can track their bus location in real time and receive important message alerts.



CX day 2024

Atlanta Pride Celebration

On October 10, 2024, MARTA debuted four Pride-themed buses during a customer appreciation celebration at North Avenue Station. The event showcased designs by four LGBTQ+ Atlanta artists: Arrrtaddict (Lisette Correa), LaSalle (Brandon Moultrie), Krista M. Jones, and Aliya Smith. Attendees had the chance to meet the artists and vote for their favorite design, which was featured in the Atlanta Pride Parade on October 13. The Pride-themed buses celebrated the diversity and pride of Atlanta's LGBTQ+ community and were in service throughout October. MARTA's Pride Employee Resource Group helped select the bus designs, ensuring community involvement in the decision-making process. MARTA remains committed to celebrating diversity and inclusion through public art and community partnerships.



MARTA Pride bus

Black History Month

As part of Black History Month celebrations, on February 29, 2024, MARTA hosted a special Black History Month event at College Park Station, featuring live performances, MARTA trivia, giveaways, and the MARTA Market offering locally grown produce. Atlanta artist Raphael Bahindwa was present, live painting a piece celebrating Black history and culture. Additionally, MARTA curated a Black History Month playlist with music honoring Black artists and culture.

Safety and Security

MARTA Police Department

Established in 1977, the MARTA Police Department (MPD) is composed of roughly 320 sworn officers, along with 50 Protective Specialists and 57 civilian staff members. All MARTA officers are fully certified through the Georgia Peace Officer Standards and Training Council.

Today, the department maintains a strong presence throughout the transit system, with uniformed officers actively patrolling stations, parking facilities, buses, and trains. Additionally, plainclothes officers and K-9 units are strategically deployed to enhance security across the network.

MARTA Police remain dedicated to creating a safe and secure environment for both riders and employees and continue to strengthen their efforts in serving the diverse communities that rely on MARTA every day.



MPD at APTA award ceremony

Unmanned Aircraft (Drone) Systems

The MPD was awarded the APTA 2024 Rail Emergency Management Gold Award for heavy rail stations for its outstanding Unmanned Aircraft (Drone) Systems. The Gold Award recognizes MPD's demonstration of a forward-thinking approach to enhancing event preparedness and security in rail transportation.

"It is an honor to receive this award and for the MARTA Police Department to be used as an industry benchmark," said Chief Scott Kreher.

"The most important responsibility as a transit agency and our number one priority is keeping our customers and employees safe," said MARTA General Manager and CEO Collie Greenwood.

To see a video honoring MPD's efforts click here: ***MARTA Police APTA 2024 Rail Emergency Management Award For Unmanned Aircraft System Program - YouTube***.



MPD's Unmanned Aircraft System Program was created in 2022 and has greatly increased our ability to enhance situational awareness by allowing for proactive surveillance and early detection of security threats. The Unmanned Aircraft System Flight Crewmembers have conducted over 355 flights and accumulated over 30 hours of flight time including training sessions and missions.

Citizen Police Academy/Community Emergency Response Team Dual Program

The MARTA Police Citizen Academy is a complimentary 10-week course that offers participants a rare, behind-the-scenes look at the work of MARTA Police. Designed for residents of the Metro Atlanta area, the program helps foster a deeper understanding of the department and the everyday challenges officers face.

Participants will be introduced to the various programs, tools, and resources utilized by the department, as well as the dedicated individuals who serve the community. The Academy features a mix of classroom instruction and hands-on experiences, covering topics such as specialized units, gang activity awareness, emergency communications, firearm safety, crime prevention strategies, crime scene protocols, and standard patrol operations.

Ride with PRYDE

The MARTA Police Department, through its educational program, Police Reaching Youth and Delivering Excellence (PRYDE), is committed to helping young riders learn how to travel throughout the city using public transportation confidently and safely. Through this effort, the department aims to foster familiarity with the transit system while building trust and positive connections between youth and the MARTA Police officers who work diligently to ensure a secure and enjoyable experience for all passengers.



PRYDE event

Agency Safety Plan and Safety Management System

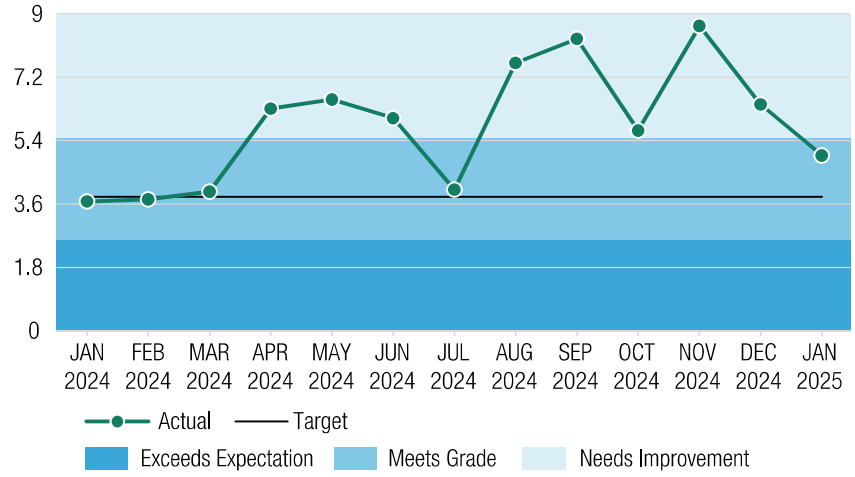
MARTA prioritizes safety through our Agency Safety Plan, built on the Safety Management System framework. Every employee and contractor shares responsibility, with the GM/CEO ultimately accountable and the Chief Safety Officer overseeing implementation. In line with 2024 federal updates, MARTA is enhancing protections for frontline workers and expanding strategies to prevent transit worker assaults, reinforcing its commitment to safe, reliable service.

MARTA is using federal funds to enhance safety at almost 200 bus stops with crosswalks, ramps, and other features.

Employee Safety

At MARTA, we track our Employee Lost Time Incidents per 100 employees. This metric represents the annualized number of incidents resulting in a loss of 7 or more calendar days per 100 employees. In FY 2024, there were 4.98 employee lost time incidents per 100 employees. This did not meet our target of 3.8 or less. We will continue to make efforts to improve our performance as we go forward.

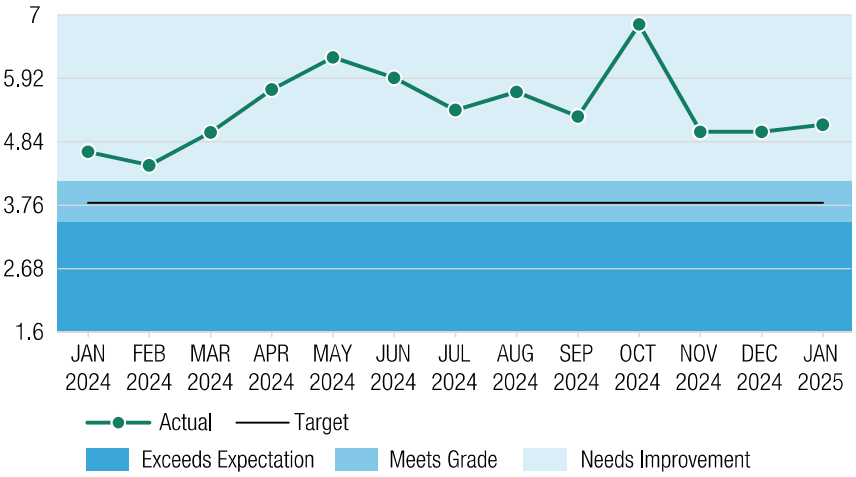
Employee Lost Time Statistics



Bus and Mobility Collision Rates

In September 2024, there were 5.27 bus collisions per 100,000 miles. In December 2024, the collision rate was 5.01 per 100,000 miles. There were 5.13 bus collisions per 100,000 miles traveled in January 2025. This did not meet the target of 3.8 collisions or fewer per 100,000 miles. MARTA is taking steps to improve these targets with our new BRT line, which has been shown to decrease bus and mobility collisions.

Bus Collision Rates



Elevating Our Community

Affordable Housing

In 2024, MARTA continued to prioritize sustainable, connected communities through TOD projects across the region that promote walkability, multimodal transportation, and affordable living options:

- **Indian Creek Village Master Plan:** MARTA unveiled a transformative 64-acre TOD at Indian Creek Station featuring 1,600 housing units, grocery store, community center, office space, retail, 4 acres of parks and green space, and a new bus transfer facility.
- **Kensington Station Development:** Construction began on a 4.3-acre site that will bring 259 affordable housing units for seniors and families, a new headquarters for the Housing Authority of DeKalb County, and improved access to MARTA services.
- **Campbellton Corridor TOD Planning:** MARTA secured a $750,000 federal grant to support equitable TOD planning along the upcoming Campbellton Corridor BRT line, with a focus on inclusive redevelopment in historically underserved neighborhoods.

These projects underscore MARTA's commitment to sustainability, equity, and community-focused growth through smart land use and accessible transit.

Supporting the Unhoused

MARTA HOPE

To address the increasing number of unsheltered individuals on our transit system, MARTA launched the MARTA HOPE (Homeless Outreach and Proactive Engagement) pilot program in August 2020, in collaboration with Hope Atlanta and other community stakeholders.



MARTA HOPE

Hope Atlanta, an organization with a long history of assisting vulnerable populations, provides MARTA HOPE with case managers qualified in engaging individuals experiencing homelessness. Some aspects of the program include:

- Six case managers are deployed across MARTA properties.
- Since 2022, MARTA has reserved 10 shelter beds: 5 for men at the Gateway Center and 5 for women at the Salvation Army, for those willing to accept services.
- Over 4,500 individuals referred to social services.
- Over 1,600 shelter placements.

As of February 2025, MARTA HOPE has helped over 130 individuals find permanent housing and facilitated over 100 family reunifications!

Transportation Assistance Program

Transportation is often a significant barrier for many individuals experiencing homelessness in finding and maintaining employment and accessing vital resources needed to become self-sufficient and economically independent.

MARTA has implemented a Transportation Fare Assistance Program for qualified 501(c)(3) nonprofit agencies and government entities serving unhoused clients. This provides 50% off Breeze round trip and 7-day tickets to eligible organizations to purchase for unhoused recipients. Currently, there are 89 participating 501(c)(3) nonprofit agencies and government entities in the program.

MARTA Reduced Fare Program

MARTA offers Reduced Fare Breeze cards to senior citizens, people with disabilities, and Medicare cardholders, ensuring that the transit system is accessible to everyone. These discounted Breeze cards are valid on all MARTA buses and trains. We were proud to host a reduced fare pop-up store at the 2024 Senior Summit, hosted by Fulton County Board of Commissioners Vice Chair Khadijah Abdur-Rahman. This initiative is part of MARTA's commitment to making public transportation accessible and affordable for all members of the community.



MARTA Market

MARTA Market and Food Pantry

MARTA completed its 9th season of the MARTA Market (formerly known as the Fresh MARTA Market) in 2024. This program provides farm stands right inside our stations and expanded from 5 to 7 market locations last year. The markets serve multiple areas with limited food access. Each stand operates 1 day per week, providing fresh produce to MARTA customers from Tuesday to Friday at a different station each day. The goal is simple: help get healthy, fresh food into places where people already are.

Additionally, from February 14 through April 26, 2024, MARTA, along with partner organizations Urban Recipe, Second Helpings, and InTown Cares, hosted free food pantry events at MARTA Market locations. These events distributed fresh produce, shelf-stable, and frozen food items. Market visitors were also invited to participate in the MARTA Market Test Kitchen, where they sampled and provided feedback on plant-based recipes.

iVillage@MLK

iVillage@MLK supports small, locally owned, minority businesses, and MARTA partnered with Invest Atlanta on this innovative project to jumpstart future interest in TOD at H.E. Holmes Station. The Goodr Community Market at iVillage, which includes the Goodr Grocery Store, had its grand opening on May 8, 2024, and is a community resource, providing free groceries to 300 local families, and a carefully designed set of wraparound services.

Storybus

On March 1, 2024, MARTA, in partnership with Page Turners Make Great Learners, Synchronicity Theatre, Atlanta Public Schools, and the City of Atlanta, hosted the 4th annual Storybus event titled 'A Streetcar Named Desire to Read.' This initiative, launched in 2018, aims to encourage students to read and connect the skill of reading to the wider world.

To celebrate Read Across America Day, students rode the Streetcar through Downtown Atlanta while listening to stories read by MARTA Streetcar General Superintendent Lawrence Graham and others. Graham expressed MARTA's pride in partnering with Page Turners Make Great Learners and other organizations to promote literacy and instill a love for reading while enjoying the experience of public transportation.



Read Across America

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StationSoccer

StationSoccer

StationSoccer is a citywide project to create a network of soccer fields connected by MARTA, to eventually form a 10-station league that is easily accessible by transit. StationSoccer was launched at Five Points Station in 2016, resulting in the first soccer field in the world built inside a transit station. The project was expanded to West End in 2018, East Point in 2019, Kensington and Lindbergh Center in 2022, and East Lake in 2023.

On November 13, 2024, MARTA hosted a 35th anniversary celebration and special bus unveiling at the DeKalb County History Museum, honoring its partnership with Soccer in the Streets and the StationSoccer program. MARTA General Manager and CEO Collie Greenwood expressed excitement about celebrating Soccer in the Streets' milestone and unveiling a MARTA bus that symbolizes our ongoing collaboration. Mr. Greenwood emphasized that current and future StationSoccer locations will continue to provide Atlanta's youth with opportunities to connect, grow, and play soccer in diverse communities, especially as the city builds momentum toward the 2026 World Cup.

Plans are underway to expand the program to additional MARTA stations, including Doraville, Bankhead, H.E. Holmes, and Civic Center, with the goal of establishing a 10-station league by 2026.

Atlanta Streets Alive

In 2024, MARTA joined several Atlanta Streets Alive events—transforming city streets into car-free zones to promote active transportation and community engagement. Spanning roughly 3 miles, these events encouraged walking, biking, and social connection. MARTA's presence included an electric bus tour, live Artbound music, giveaways, artist-designed tote bags, and bike rack demos. Hosted by the Atlanta Bicycle Coalition, the initiative supports a healthier, more vibrant, and livable Atlanta.



Atlanta Streets Alive 2024

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Artbound

Artbound is MARTA's public art program, consisting of both visual and performing arts engagements at transit stations such as MARTA Jazz Mondays. Free or cost-of-fare access to Metro Atlanta's best art and artists improves the customer experience and incentivizes riding transit. Interactive art projects improve mental health and build a sense of community for our neighbors.

On September 24, MARTA Artbound proudly revealed "Equinox," a stunning 70-foot mosaic by local artist Michael Jones at Airport Station. This vibrant artwork, inspired by the Atlanta skyline, symbolizes the city's energy, culture, and architectural beauty. It enriches the visual experience for millions of travelers annually, reflecting MARTA's commitment to sustainability and community engagement.

MARTA GM and CEO Collie Greenwood highlighted the role of public art in revitalizing transit stations and celebrating Atlanta's dynamic spirit. "Equinox" is not just a piece of art but a testament to the progress and vibrancy of Atlanta, a city known for its rich history and resilience. This installation underscores MARTA's dedication to creating a more efficient, welcoming, and sustainable transit environment.



The Artist Michael Jones in front of Equinox, at the Airport Station



Midtown Station

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Employee Engagement and Training

MARTA Sustainability Training

MARTA is in the process of developing the United Nations Sustainable Development Goals (or UN SDG) Employee Training Course. The UN SDGs provide a global framework that can help MARTA align our strategic priorities and operations with these key objectives.

Additionally, MARTA is committed to increasing the number of employees certified as Institute for Sustainable Infrastructure's Envision Sustainability Professionals (ENV SPs). Envision provides a consistent, consensus-based framework for assessing sustainability, resiliency, and equity in civil infrastructure. The Envision training and certification empower our project teams to identify sustainable approaches during the planning, design, and construction of projects.

In 2024, MARTA sponsored its second Envision Certification training for 20 employees, resulting in a total of 40 ENV SP certified employees.

MARTA Sports Program

MARTA believes that our greatest asset is our employees. To support health and wellness, we offer the MARTA Sports Program, which provides employees with opportunities to participate in competitive, fun activities that contribute to a healthy, engaged, and productive workforce. The program currently offers basketball, softball, soccer, and bowling. We are continuously exploring new opportunities to expand the programs soon!



Envision certification training

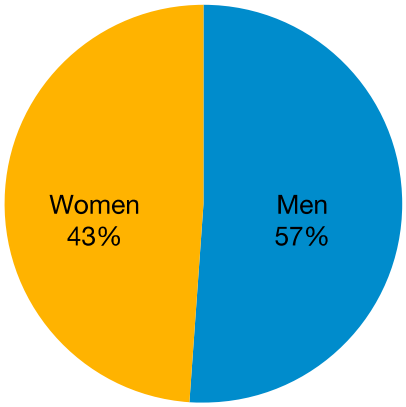
Opportunity for All

Representation and Inclusion Across Our Workforce

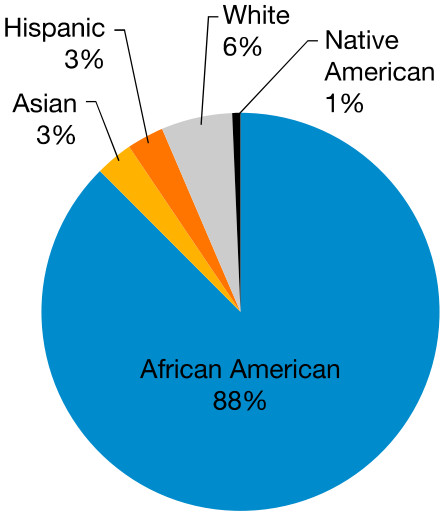
Our workforce includes 4,385 individuals as of June 30, 2024, including all our full-time, part-time, permanent, and temporary employees.

MARTA Prides Ourselves on Showcasing Diverse Talent in Leadership Roles

- 43% of senior management positions are held by women.
- 21 out of the 40 African Americans in senior management or director positions are women.



Gender Representation of Senior Management



Ethnic Diversity Across the Workforce

Employee Resource Groups (ERGs)

Employee Resource Groups (ERGs) are voluntary, employee-led groups that foster a diverse, inclusive workplace aligned with the organizational mission, goals, business practices, and objectives.

ERGs are usually led and participated in by employees who share common characteristics, whether it's gender, ethnicity, lifestyle, and/or interest. These groups exist to provide support and help in personal or career development and to create a safe space for employees. Allies are also invited and encouraged to join ERGs to support their colleagues. All MARTA employees can join an ERG.

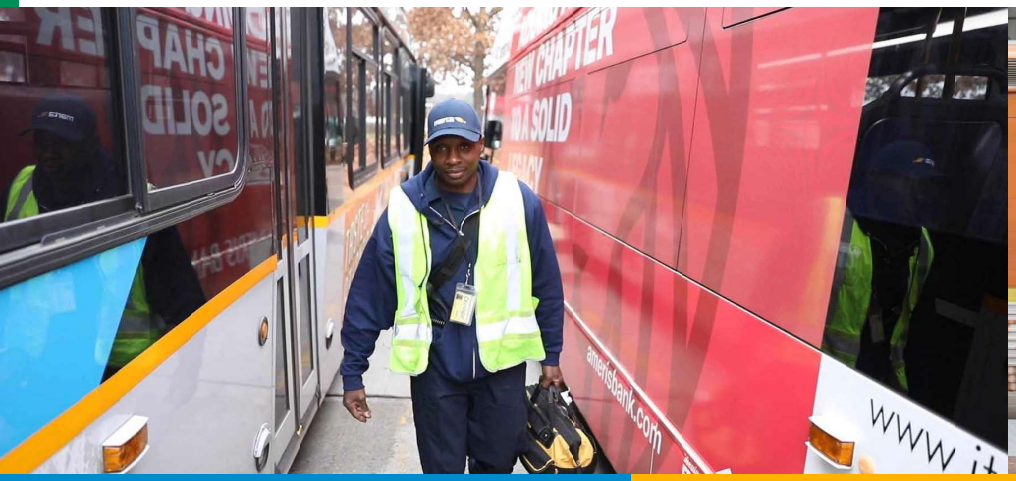
MARTA continues to excel and launch ERGs, with a total of 5 in 2024. Pride with MARTA is the newest group, kicking off in 2024. The 5 ERGs are:

- Black Excellence at MARTA (BEAM)
- Empowering Women @ MARTA
- MARTA Young Professionals Group (MYPG)
- MARTA Veteran Professionals (MVPs)
- Pride with MARTA

Employee Resource Groups strengthen MARTA by:

- Building community — bringing people together within MARTA who share similar interests and/or experiences.
- Promoting a culture of inclusion.
- Enhancing professional growth, career development, and leadership development.
- Supporting best practices in recruitment and retention efforts of MARTA staff.
- Assisting with targeted community outreach efforts.
- Providing input to authority policy and initiative review, development, and/or adjustment.
- Furthering the mission, vision, and values of MARTA.





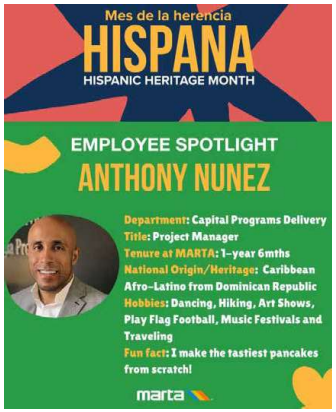


MARTA employees at work

Diversity and Inclusion Cultural Awareness Outreach

In 2024, MARTA continued to champion diversity, equity, and inclusion through a wide range of cultural awareness and outreach initiatives designed to celebrate the rich identities and experiences of our employees and the communities we serve. These efforts supported year-round recognition of heritage months, cultural milestones, and historically underrepresented groups, while fostering a workplace culture rooted in respect, belonging, and learning. Highlights from the year's programming include:

- Black History Program
- Ramadan Recognition and Awareness
- International Women's History Month
- Asian American Pacific Islander Month – Employee Spotlights and Asian-Inspired Desserts
- Pride Month Celebration and Parade
- Veteran Homebuying Workshop
- Summerhill BRT Tour
- Women's HerStory Panel Discussion
- Juneteenth Celebration
- Pronouns Lunch & Learn
- Veteran Benefits Workshop
- Speed Networking Event
- National Disability Employment Awareness Month – Virtual Lunch and Learn
- Hispanic Heritage Month Employee Spotlights



Recognizing Barrier-Breaking Employees During Black History Month

MARTA GM/CEO Collie Greenwood and the MARTA Board of Directors proclaimed February 22, 2024, as MARTA Black History Day.

MARTA's employee resource group, BEAM, celebrated Black History Month with a vibrant Family Reunion theme. The event showcased live presentations by employees representing the Divine Nine, historically African American fraternities and sororities. BEAM also paid tribute to the Avondale 9, MARTA's pioneering group of Black engineers, recognizing their significant contributions to the organization.



Pioneering black MARTA employees

> *We express our deepest gratitude and appreciation to our historic Black employees, whose legacy will forever live on.*
>
> ~ MARTA GM and CEO Collie Greenwood

GOVERNANCE



Governance

At MARTA, strong leadership and a robust governance structure guide our commitment to sustainability across the organization. For over 30 years, MARTA has driven economic growth while moving billions of riders with a focus on environmental responsibility. Our sustainability governance includes oversight from the Board of Directors, strategic direction from the C-Team, program management by the Office of Sustainability, and cross-departmental collaboration through the Sustainability Committee. This structure ensures sustainability is embedded in our operations, decision-making, and long-term planning.

Office of Sustainability

Since its formation in 2022, the MARTA Office of Sustainability has taken critical steps to advance our mandate of contributing to setting goals, establishing priorities, and providing general direction to projects and initiatives to meet MARTA's vision of a sustainable future.

Vision

The Office of Sustainability is dedicated to delivering resilience, sustainability, and people-centric outcomes, championing clean, safe, accessible, and inclusive public transit options for all. Our goal is to establish clean, green, and sustainable mobility options for all by 2050.

Mission

We are committed to providing safe, accessible, and inclusive mobility options through proactive community engagement and sustainable initiatives.



Board meeting



MARTA leadership

Sustainability-Related Policies and Plans

The following resources provide further information on our approach to governance of sustainability-related topics at MARTA.

- 2008 Sustainability Policy
- ***Environmental Management Policy***
- Climate Action and Resilience Plan
- Design Guideline for Energy and Resource Efficiency (upcoming)
- MARTA's Roadmap to Sustainable Development: Integrating the United Nations Sustainable Development Guidelines (upcoming)
- United Nations Sustainable Development Goals Employee Training (upcoming)
- ***Code of Ethics and Standards***
- ***Customer Code of Conduct – Ride with Respect***
- Environmental Management System
- Sustainability Committee Charter
- Sustainability Management Plan
- ***Equal Employment Opportunity (EEO) Policy Statement and Plan***
- Zero-Emission Fleet Transition Plan
- Agency Safety Plan
- Safety and Security Design Criteria
- Asset Management Plan
- Rapid Transit Contract and Assistance Agreement

Transparent Reporting

MARTA remains committed to transparency and accountability through regular publication of a wide range of reports and disclosures. These include independent audits, investor disclosures, financial statements, TOD plans, sustainability reports, and quarterly judicial briefings, all of which are available to the public, including archived documents, at itsmarta.com/reports-and-publications.

MARTA also shares key performance indicators (KPIs), with a primary focus on service reliability and rider safety. These metrics provide insight into continuous improvement efforts and can be found ***here***.

Transit Impact Report Web Application

MARTA is currently working on a web application that uses data from a rider's Breeze Card and calculates the estimated CO_2 emissions they've avoided by using the MARTA transit system. This application will highlight the positive environmental impact of the choice to use MARTA and encourage continued use of public transit. The application is set to launch in 2025.

Vision Forward

Looking ahead, MARTA remains committed to advancing a bold and impactful sustainability agenda. Our future initiatives include the continued transition of our bus fleet to zero-emission electric vehicles, strengthening our role as a leader in clean transportation. We are also actively supporting the City of Atlanta in preparing for the 2026 Fédération Internationale de Football Association (FIFA) World Cup, ensuring sustainable event management practices are in place to meet global environmental standards. As we expand and evolve our efforts, MARTA's goals remain both ambitious and attainable, centered on innovation, environmental responsibility, and equitable access for all.

A Path to Net Zero

MARTA's journey toward net-zero emissions is already yielding significant financial and operational benefits, underscoring the value of our commitment to sustainability. Guided by our Sustainability Policy, Sustainability Management Plan, and Climate Action and Resilience Plan, we are implementing a suite of complementary strategies that not only reduce our environmental footprint but also enhance our financial resilience. By issuing $721.5 million in green bonds, we've been able to finance transformative projects like station rehabilitation and electric bus procurement, ensuring cleaner, more efficient, and more accessible service for all. These initiatives reflect a strategic, people-centered approach to decarbonization—one that balances fiscal responsibility with our mission to deliver clean, safe, and inclusive transit for the Atlanta region.

As noted in the GHG Emissions section above, MARTA has already had progress in reducing GHG emissions since the 2012 baseline and has also become more efficient in terms of emissions per revenue and passenger miles.

The graph on the following page depicts a collection of established and future forward solutions that are integral in our path to net zero. This path is driven by actions that are categorized into GHG reductions groups including the following listed in order of GHG reduction potential: Fleet Efficiency and Zero Emissions Transition, Electricity Efficiency and Decarbonization, and Buildings/ Facilities Energy Efficiency and Electrification.

FLEET EFFICIENCY AND ZERO EMISSIONS TRANSITION:

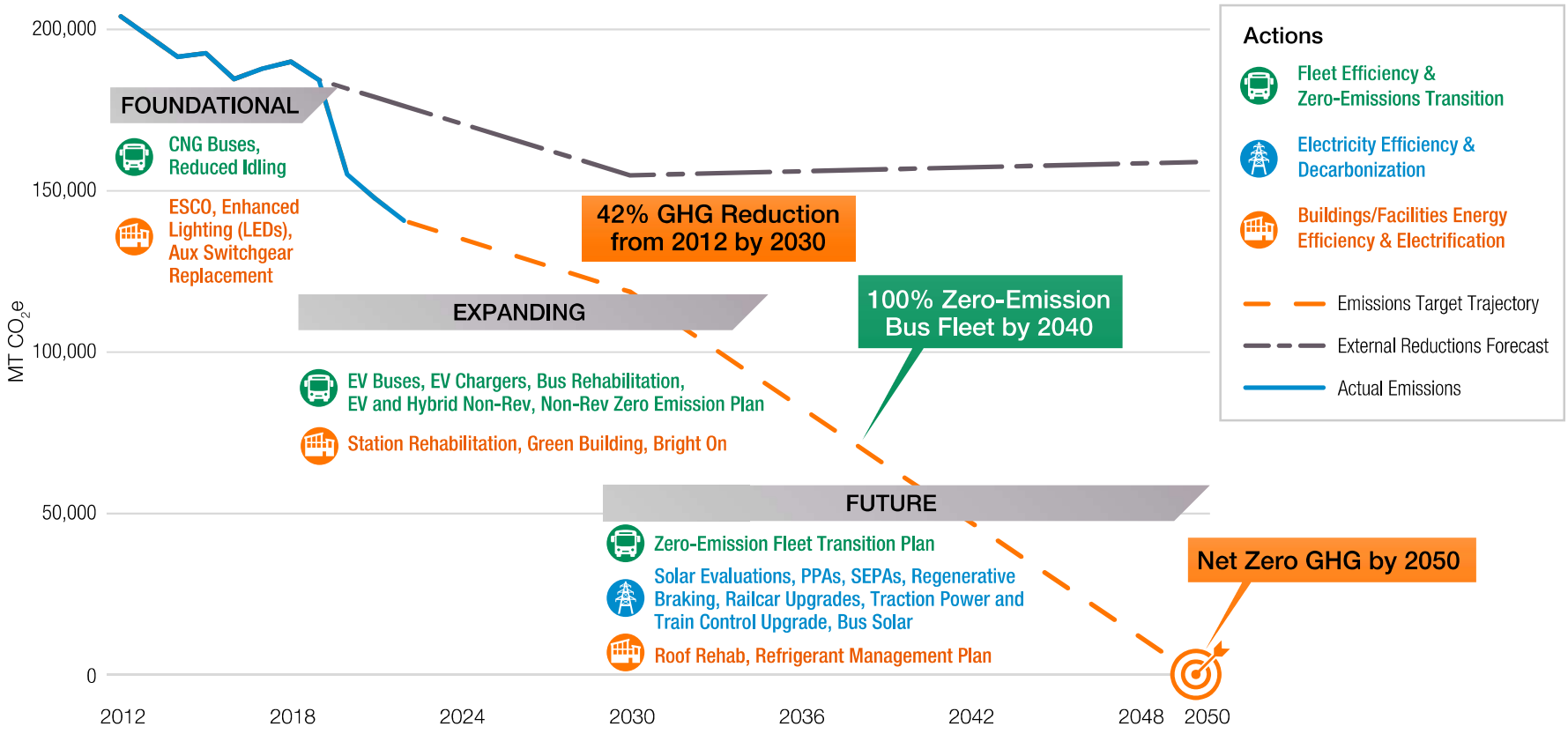
The greatest opportunity for reducing emissions on our path to net zero lies in improving efficiency and cutting emissions from both our revenue and non-revenue fleets. **This strategy will generate approximately 48% of the total GHG reductions to meet our net zero target.** MARTA began this journey in 1996 with the introduction of compressed natural gas (CNG) buses as an alternative to diesel. Between 2012 and 2024, this initiative has led to a reduction of nearly 40,000 MT of CO_2 equivalent (MT CO_2e). Building on this progress, MARTA's Zero-Emissions Fleet Transition Plan aims to have 22% of its fleet powered by zero-emission buses by 2030, reaching 100% by 2040. This transition is projected to reduce emissions by an additional 37,000 MT CO_2e from 2022 to 2040.[1] MARTA plans to explore additional ways to reduce our emissions from our non-revenue fleet (i.e., police, maintenance) through EV and hybrid integration with hopes for these to be 32% ZEVs by 2030 and 100% by 2050.

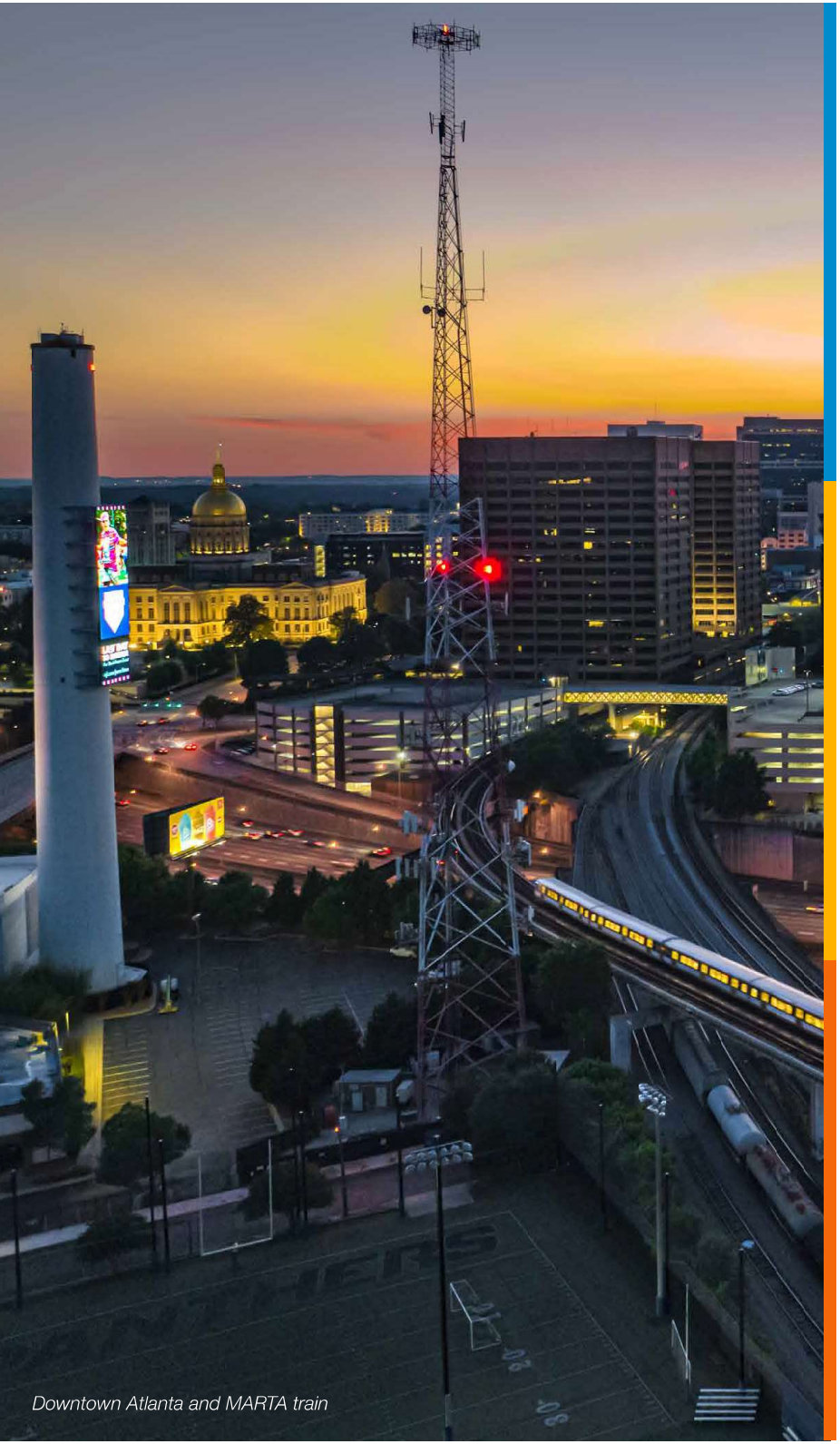
1 Note that as EVs are still an emerging technology, these future reductions are dependent on ensuring all necessary charging infrastructure and ZEV options are market-ready and cost-effective. Because these strategies depend on external factors, such as market trends and state- and national-level regulation, achieving the implementation assumptions of these strategies and meeting MARTA's GHG reduction goals is not feasible without external support

ELECTRICITY EFFICIENCY AND DECARBONIZATION:

Electricity efficiency and decarbonization measures are projected to deliver approximately 45% of the total GHG emissions reductions needed to meet MARTA's targets. This includes both renewable energy adoption and improvements in rail energy efficiency. Looking ahead, MARTA plans to explore the deployment of solar energy systems on Authority-owned properties through Solar Energy Power Agreements (SEPAs) and Power Purchase Agreements (PPAs), further diversifying our clean energy portfolio. As of 2024, MARTA has explored solar installations on 3 bus maintenance facilities, our electrical maintenance facility, and 2 administrative offices including Headquarters. Based on these installations, we would anticipate an average of 600 MT CO_2e reductions per year.

Alongside the renewable energy initiatives, MARTA is undertaking a comprehensive modernization of its rail infrastructure. This includes the full replacement of the railcar fleet and upgrades to traction power and train control systems, all of which are designed to enhance the efficiency of electricity use across the network. Additionally, we are evaluating the implementation of regenerative braking technology on these new railcars, which would allow railcars to recover and reuse energy during braking, further reducing overall power consumption. The railcar replacement project is anticipated to have a cumulative GHG reduction of over 37,000 MT CO_2e between 2025 and 2030 and of roughly 140,000 MT CO_2e between 2025 and 2050. Together with Georgia Power's increasing share of renewable energy in the grid, these initiatives position MARTA to make significant progress toward its net zero emissions goal.





Downtown Atlanta and MARTA train

BUILDINGS/FACILITIES ENERGY EFFICIENCY AND ELECTRIFICATION: While only contributing 7% of the total GHG emissions reductions needed to meet targets, building and facility energy optimization and electrification are a necessary component of MARTA's path to net zero. MARTA's building and facility decarbonization focuses on reducing emissions through electrification, energy efficiency, and sustainable design. A central component of this strategy is the phased electrification of natural gas-powered equipment—targeting 25% conversion by 2030 and full electrification by 2050, contingent on technological advancements and feasibility. This initiative is closely tied to MARTA's ESCO with Schneider Electric, which has already delivered over $4.8 million in cost savings. Upon completion, the ESCO program is projected to reduce greenhouse gas emissions by approximately 16,7000 MT CO_2e, demonstrating the dual benefits of environmental impact and financial return.

In parallel, MARTA is addressing emissions from refrigerants through a Refrigerant Management Plan by targeting a 39% reduction in hydrofluorocarbon (HFC) use by 2030 and a 50% reduction by 2050. In CY24, refrigerants accounted for approximately 7,500 MT CO_2e—less than 5% of total annual emissions. This figure is expected to decline over time. By 2050, emissions from refrigerants are projected to decrease to around 3,700 MT CO_2e annually, with the potential for further reductions due to anticipated changes in national refrigerant legislation and market forces. As part of its Roof Rehabilitation Program, MARTA is assessing the condition of over 190 facility roofs, encompassing more than 3 million square feet. Roofs identified for replacement will be upgraded with thermoplastic olefin (TPO) membranes, which feature high solar reflectivity to reduce heat absorption and ease the burden on cooling systems. Research indicates that TPO roofs can lower annual greenhouse gas emissions by approximately 0.75 pounds of CO_2e per square foot.[2] These efforts are complemented by MARTA's station and building rehabilitation program, which integrates green building components and prioritizes energy efficiency and decarbonization in all future upgrades, further reducing GHG emissions.

2 The estimate that TPO roofs can reduce annual CO_2 emissions by approximately 0.75 pounds per square foot in hot climates is derived from studies and tools developed by the U.S. Department of Energy (DOE) and its national laboratories, particularly Oak Ridge National Laboratory (ORNL). https://www.energy.gov/sites/prod/files/guide_to_cool_roofs.pdf

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MARTA to Mercedes-Benz Stadium

Increasing Ridership

MARTA remains dedicated to promoting sustainable transportation by encouraging a shift from single-occupancy vehicles to public transit. While national transit systems experienced an average ridership increase of 24% in 2024, MARTA's rail ridership reportedly declined by approximately 6%. However, MARTA officials attribute this decline to technical issues, including malfunctioning faregates and unrecorded Breeze card taps, rather than an actual decrease in riders. Efforts are underway to address these issues, with a noticeable reduction in non-reporting faregates observed recently.

To enhance the customer experience and attract more riders, MARTA is implementing several initiatives:

- **Service Improvements:** In December 2024, MARTA increased weekday rail frequencies to every 10 minutes during peak hours and every 12 minutes during midday, restoring service levels to pre-pandemic standards.
- **Fare System Upgrades:** Plans are in place to replace all faregates across the system, introducing features like credit card and mobile payments to streamline the boarding process.
- **Customer Feedback Expansion:** MARTA is expanding its "Voice of the Customer" survey to gather comprehensive feedback on all aspects of the rider journey. This information will inform strategies to improve service quality and meet rider expectations.

These efforts underscore MARTA's commitment to enhancing transit accessibility, reliability, and overall rider satisfaction, thereby fostering increased ridership and contributing to regional sustainability goals.

Support Atlanta's Sustainable Event Management of World Cup 2026

As Atlanta prepares to host matches for the FIFA World Cup in 2026, MARTA is actively contributing to the city's efforts to meet FIFA's sustainability and human rights requirements. These requirements emphasize sustainable event management, environmental protection, and the promotion of low-carbon transportation options. MARTA's initiatives include expanding low-carbon transport infrastructure, such as the development of new MARTA *Rapid* lines, and modernizing existing stations to enhance accessibility and efficiency. Additionally, MARTA is collaborating with community organizations to promote equitable access to transit and recreational opportunities, aligning with FIFA's goals for inclusive and sustainable urban development.

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Our Other Key Sustainability Initiatives

Looking ahead, we will look for further opportunities to expand and grow some of our key initiatives, including those listed below.



- Explore how to expand and preserve the urban green space on MARTA property
- Develop sustainable procurement guidelines
- Continue adding to our fleet of zero-emission vehicles with the purchase of 14 ZEBs
- Install permanent EV charging stations for the ZEBs at the Laredo, Hamilton, and Clayton facilities.
- Grow our involvement in the Reef Project
- Advance green building and infrastructure certification across the Authority
- Create and implement an Energy Action Plan
- Install on-site solar power systems
- Enhance energy submetering and monitoring
- Purchase green power through Georgia Power
- Implement the actions recommended in the CARP



- Replace the current train control system with a new state-of-the-art automated train control
- Deliver improvements for current and future riders under our annual Customer Charter
- Enforce Ride with Respect, our Customer Code of Conduct
- Debut of new state-of-the-art CQ400 rail cars, which will provide a cleaner, safer ride for customers
- Establish a real-time crime center to improve rider safety
- Increase rail frequency to every 10 minutes during peak hours and every 12 minutes during midday hours
- Optimize the roll-out of our new AFC 2.0, which will allow riders to use credit cards, smartphones, and smartwatches for seamless entry
- Expand our social programs and community outreach initiatives, including MARTA Market and StationSoccer



- Make our Transit Impact Hub accessible to the public
- Demonstrate how our sustainability efforts support the goals of the UN SDGs
- Enhance our Sustainability Report by further aligning it to GRI
- Adopt our Climate Action and Resilience Plan



MARTA Market

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GRI Framework

This report covers our sustainability data and performance metrics for CY 2024 and has been informed by the GRI standards.

GRI Standards		Section Location in this Sustainability Report MARTA Disclosure Locations
GRI 2: General Disclosures 2021	2-1 Organizational details	*About MARTA: Who We Are* *FY2024 Annual Comprehensive Financial Report*
	2-2 Entities included in the organization's sustainability reporting	*About This Report*
	2-3 Reporting period, frequency and contact point	
	2-5 External assurance	The data in this Report has not been externally verified.
	2-6 Activities, value chain, and other business relationships	*About MARTA* *FY2024 Annual Comprehensive Financial Report* *FY2024 Adopted Budget Book*
	2-7 Employees	*FY2024 Annual Comprehensive Financial Report*
	2-9 Governance structure composition	*Governance* *FY2024 Annual Comprehensive Financial Report* *Leadership at MARTA*
	2-10 Nomination and selection of the highest governance body	
	2-11 Chair of the highest governance body	
	2-12 Role of the highest governance body in overseeing the management of impacts	
	2-13 Delegation of responsibility for managing impacts	
	2-14 Role of the highest governance in sustainability reporting	
	2-15 Conflicts of interest	*Code of Ethics and Standards of Conduct*
	2-16 Communication of critical concerns	
	2-17 Collective knowledge of the highest governance body	*Leadership at MARTA*
	2-22 Statement on sustainable development strategy	*A Message from MARTA's Director of Sustainability*
	2-26 Mechanisms for seeking advice and raising concerns	*Code of Ethics and Standards of Conduct*
	2-29 Approach to stakeholder engagement	*Social: Community Engagement and Events* *Social: Collaboration* *FY2024 Adopted Budget Book*
	2-30 Collective bargaining agreements	*FY2024 Annual Comprehensive Financial Report*

GRI Standards		Section Location in this Sustainability Report MARTA Disclosure Locations
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	*FY2024 Annual Comprehensive Financial Report*
	201-2 Financial implications and other risks and opportunities due to climate change	CY2023 Sustainability Report (to be published)
	201-3 Defined benefit plan obligations and other retirement plans	*FY2024 Annual Comprehensive Financial Report*
GRI 203: Indirect Economic Impacts 2016	203-1 Infrastructure investments and services supported	*Social: Elevating Our Community: Affordable Housing* *MARTA in Your Community* *FY2024 Adopted Budget Book*
	203-2 Significant indirect economic impacts	
GRI 302: Energy 2016	302-1 Energy consumption within the organization	*Environmental: Metrics: GHG Emissions* *Detailed Environmental Sustainability Data (Calendar Year 2022-2024)*
	302-3 Energy intensity	
	302-4 Reduction of energy consumption	
	302-5 Reductions in energy requirements of products and services	
GRI 303: Water and Effluents 2018	303-3 Water withdrawal	*Environmental: Metrics: Water Diversion Program Expansion* Frameworks > *Detailed Environmental Sustainability Data (Calendar Year 2022-2024)*
	303-5 Water consumption	
GRI 304: Biodiversity 2016	304-2 Significant impacts of activities, products, and services on biodiversity	*Timeline of MARTA's Sustainability Initiatives* *Transit Industry Sustainability Drivers: APTA*
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	*Environment: Metrics: GHG Emissions* *Detailed Environmental Sustainability Data (Calendar Year 2022-2024)*
	305-2 Energy indirect (Scope 2) GHG emissions	
	305-4 GHG emissions intensity	
	305-5 Reduction of GHG emissions	
	305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	*Detailed Environmental Sustainability Data (Calendar Year 2022-2024)*
GRI 306: Waste 2020	306-1 Waste generation and significant waste-related impacts	*Environment: Metrics: Material Recycling and Reuse* *Detailed Environmental Sustainability Data (Calendar Year 2022-2024)*
	306-2 Management of significant waste-related impacts	
	306-3 Waste generated	
	306-4 Waste diverted from disposal	
	306-5 Waste directed to disposal	

GRI Standards		Section Location in this Sustainability Report MARTA Disclosure Locations
GRI 403: Occupational Health and Safety 2018	403-1 Occupational health and safety management system	*Social: Safety and Security*
	403-9 Work-related injuries	*FY2024 Adopted Budget Book*
		MARTA Key Performance Indicators
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	*Social: Opportunity for All*
		Leadership at MARTA
		MARTA 2022 Equal Opportunity Plan
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessment, and development programs	*Social: Community Engagement and Events*
		Newsletters & Documents
		Public Meetings & Surveys
		FY2024 Adopted Budget Book

Detailed Environmental Sustainability Data (Calendar Year 2022-2024)

YEAR	2022	2023	2024
RECYCLING / WASTE			
Landfill total (tons)	1,849	1,874	2,122
Recycling total (tons)	666	1,238	608
Diversion rate (waste diverted from landfill/total waste produced)	26.5%	39.78%	22.3%
Pounds (lbs.) waste & recycling / VRM	0.1051	0.1258	0.1045
ENERGY			
Electricity (kWh)	159,115,648	160,648,659	166,762,618
kWh / VRM	3.32	3.25	3.19
Stationary natural gas (therms)	993,965	925,039	973,267
Therms / VRM	0.021	0.019	0.019
Mobile fuel (gallons)	7,749,942	8,464,300	9,266,325
Gallons / VRM	0.162	0.171	0.177
Overall energy (mmBtu)	1,170,538	1,139,338	1,222,373
kBtu / VRM	24.45	23.03	23.40
WATER			
Water used (gallons)	22,797,630	25,896,313	22,760,537
Gallons / VRM	0.476	0.523	0.436
GREENHOUSE GAS (GHG)[1]			
GHG emitted (MT CO_2e)	140,727	156,475	154,189
CO_2e pounds / VRM	6.48	6.97	6.51
GHGs displaced (MT CO_2e)	2,205,480	2,315,607	2,461,264
CRITERIA AIR POLLUTANTS			
Total CAP (tons)	321	346	364

Table Note: Data normalized by Vehicle Revenue Miles (VRM) are presented in italics above.

1 Scope 2 Location-based emissions

Acronyms

ADA	Americans with Disabilities Act
AFC 2.0	Automated Fare Collection System
APTA	American Public Transportation Association
ARA	Annual Report & Audit
ARC	Atlanta Regional Commission
ARTP	Atlanta Regional Transportation Plan
ASD	autism spectrum disorder
ASP	Agency Safety Plan
ATL	Atlanta Transit Link
BEB	battery-electric bus
BRT	bus rapid transit
CARP	Climate Action and Resilience Plan
CCTV	closed-circuit television
CEO	Chief Executive Officer
CNG	compressed natural gas
CO_2e	carbon dioxide equivalent
CX	Customer Experience
CY	calendar year
DNR	Department of Natural Resources
EEO	Equal Employment Opportunity
EMMA	Electronic Municipal Market Access
EMS	environmental management system
ENV SP	Institute for Sustainable Infrastructure's Envision Sustainability Professional
ERG	Employee Resource Group
ESCO	Energy Service Company
EV	electric vehicle
FIFA	Fédération Internationale de Football Association
FTA	Federal Transit Administration
FY	fiscal year
GHG	greenhouse gas
GM	General Manager
GRI	Global Reporting Initiative
HOPE	Homeless Outreach and Proactive Engagement
HVAC	heating, ventilation, and air conditioning
INIT	Innovations in Transportation, Inc.
ISO	International Organization for Standardization
kBtu	thousand British Thermal Units
KPI	key performance indicator
kWh	kilowatt hours
lbs	pounds
LCI	Livable Centers Initiative
LED	light-emitting diode
LEED	Leadership in Energy and Environmental Design
MARTA	Metropolitan Atlanta Rapid Transit Authority
MPD	MARTA Police Department
MT	metric tons
MTP	Metropolitan Transit Plan
PMT	Passenger Miles Traveled
PRYDE	Police Reaching Youth and Delivering Excellence
RAC	Riders' Advisory Council
RIN	Renewable Identification Number
RNG	renewable natural gas
SDG	Sustainable Development Goal
TIGER	Transportation Investment Generating Economic Recovery
TOD	Transit-Oriented Development
UN	United Nations
VRM	Vehicle Revenue Mile
ZEB	zero-emission bus



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